



**homeward trust**  
edmonton

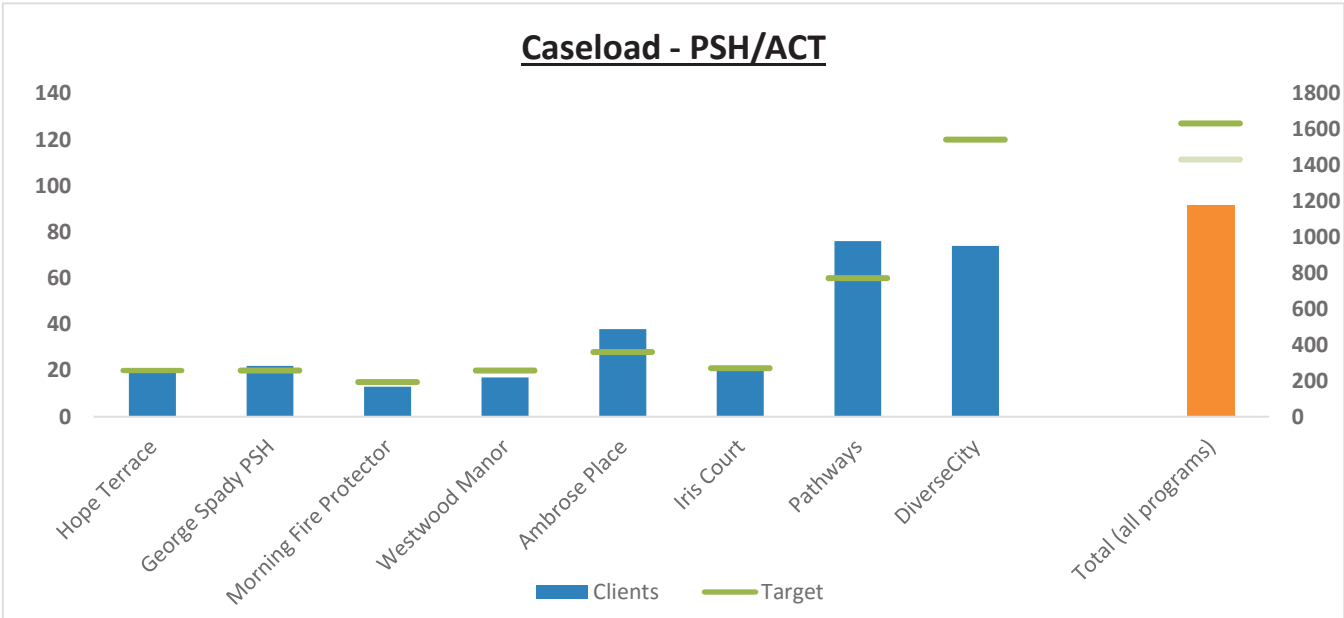
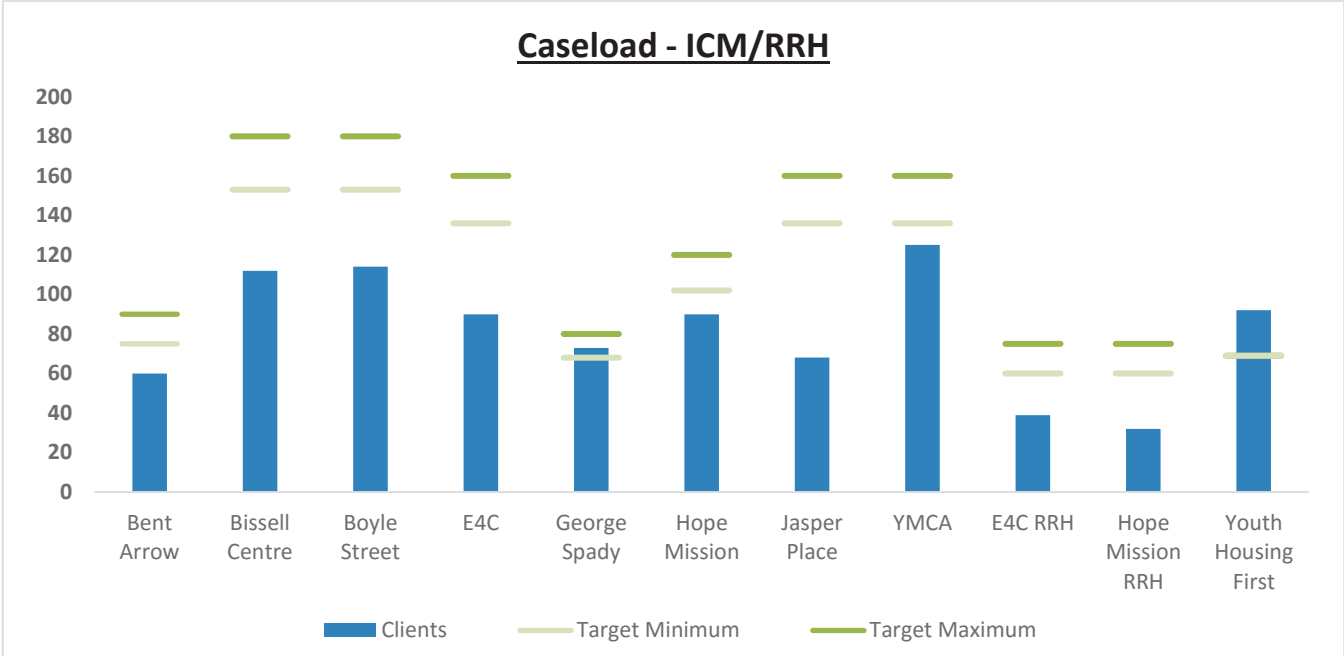
# Monthly Report

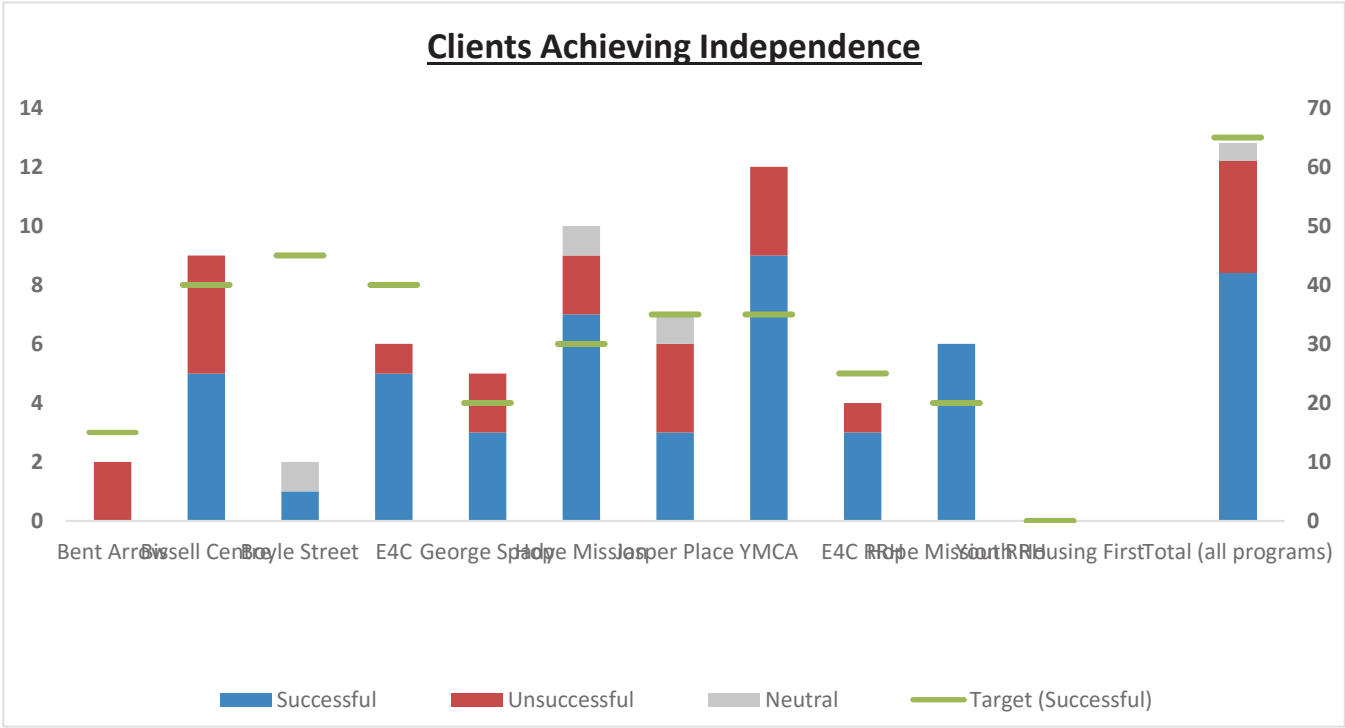
All Programs, Jan 2017

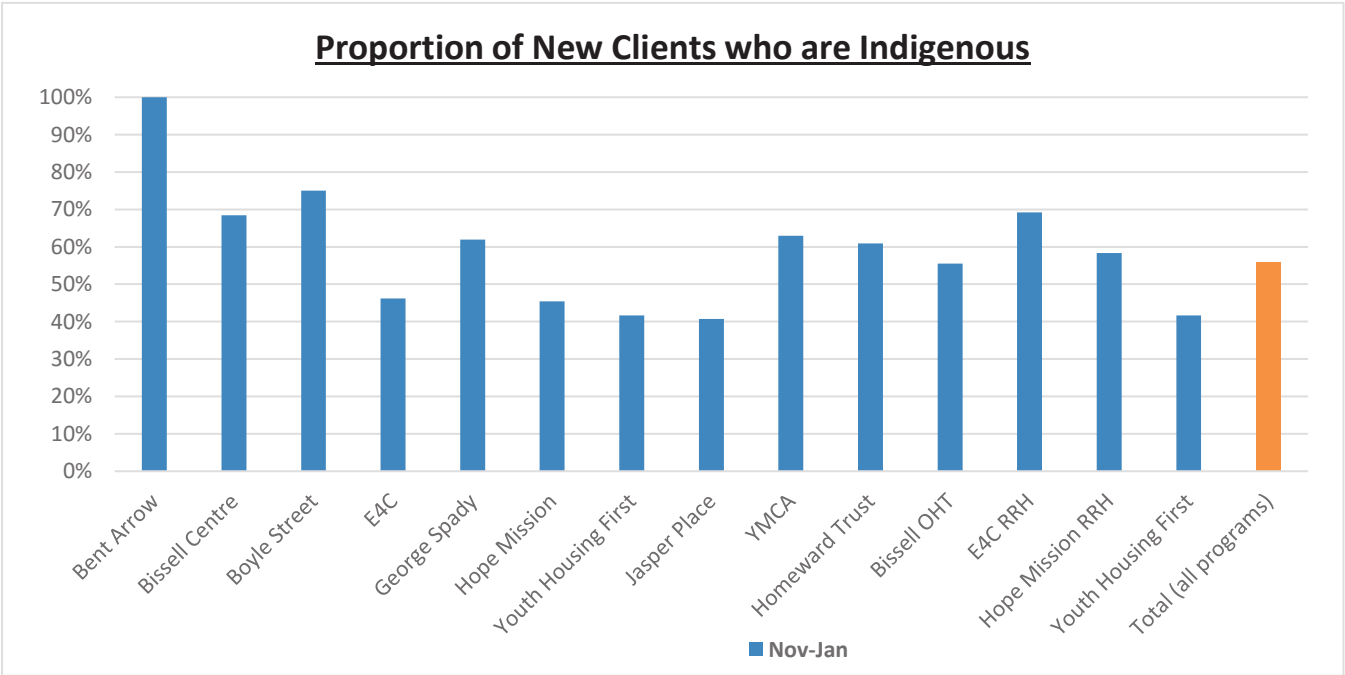
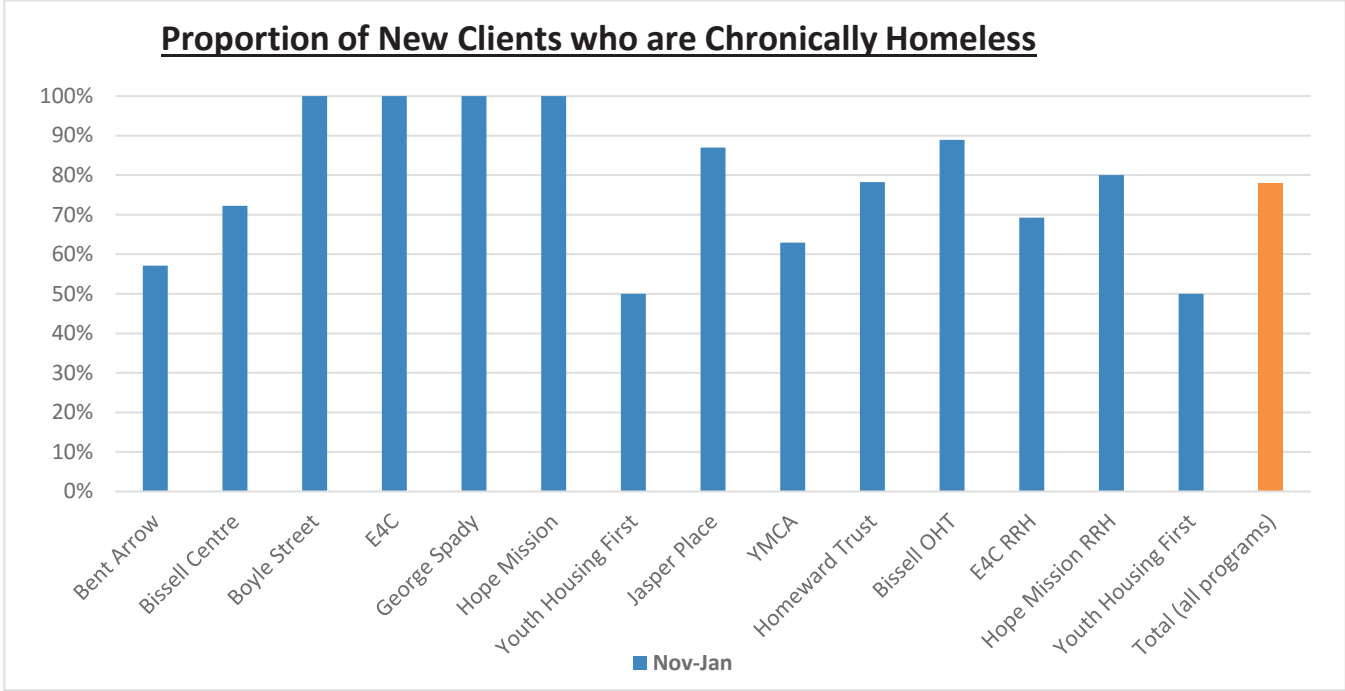
Alia Tayea - Data & Evaluation Analyst



# homeward trust edmonton









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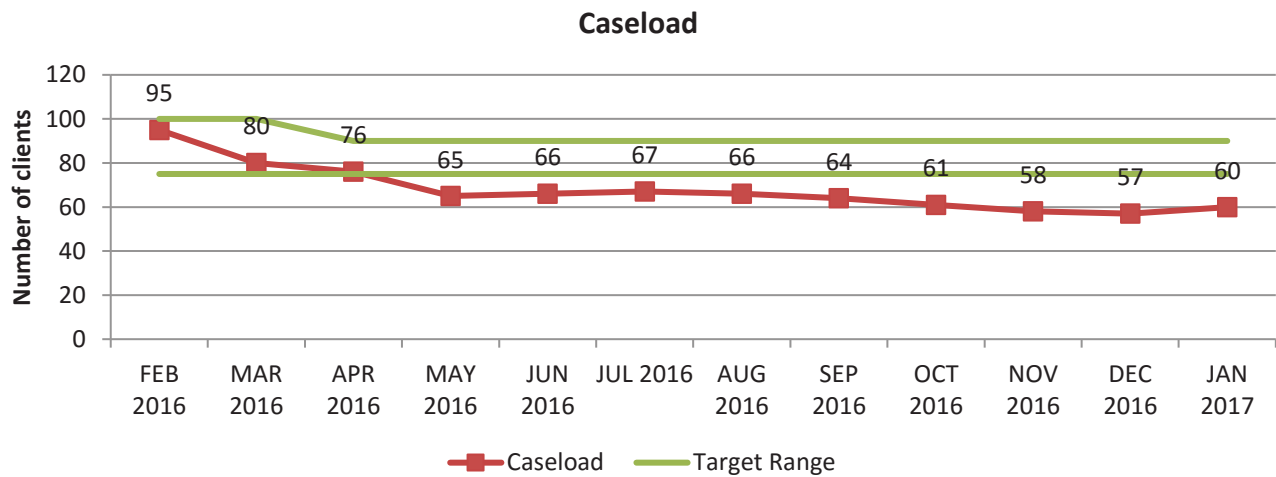
# ICM Monthly Report

Bent Arrow, Jan 2017

Alia Tayea - Data & Evaluation Analyst

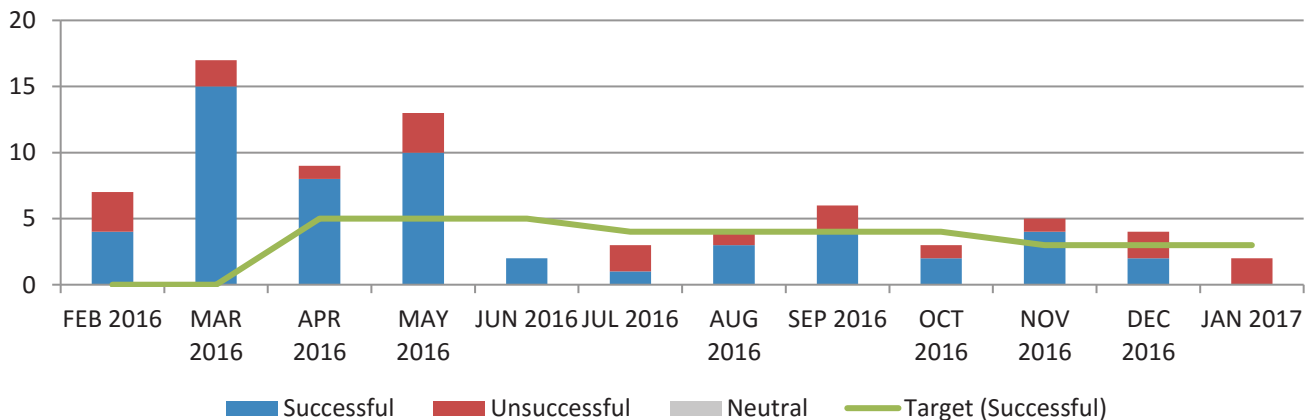
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### Caseload spaces available at end of month: 30



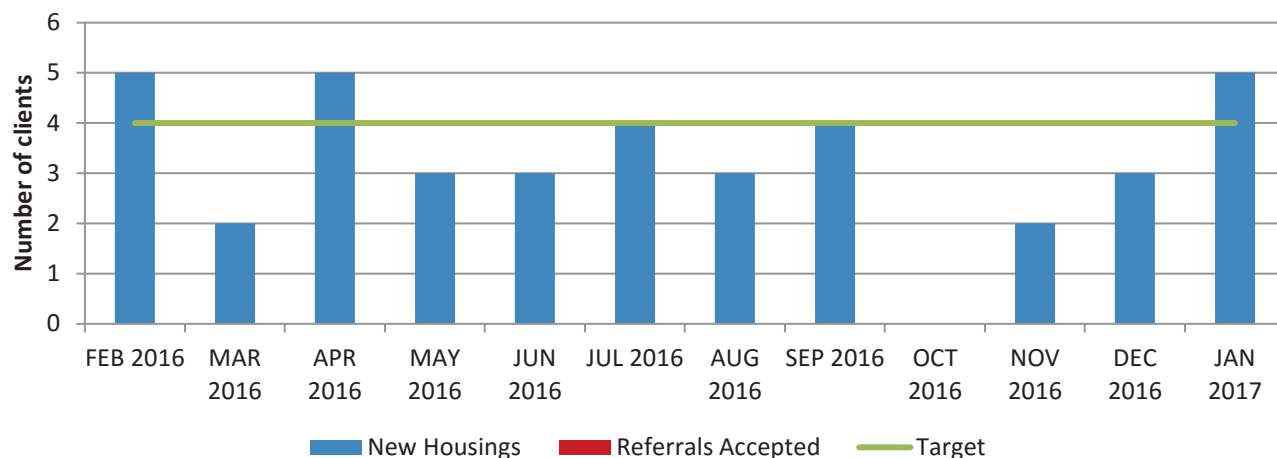
**Case Load:** Caseload expectations are based on the number of workers funded in the contract, regardless of whether the positions are filled. Caseloads are counted at the end of a reporting period. Graph illustrates the target number of active clients on caseload (Green) against the actual number (Red) of active clients on agency caseload. Spaces available are based on the maximum caseload after any changes to new staffing models are complete.

### Exits



**Exits:** Successful exits are illustrated in blue, Unsuccessful in red, and Neutral in grey. The green line indicates the target number of successful exits each month.

### New Clients

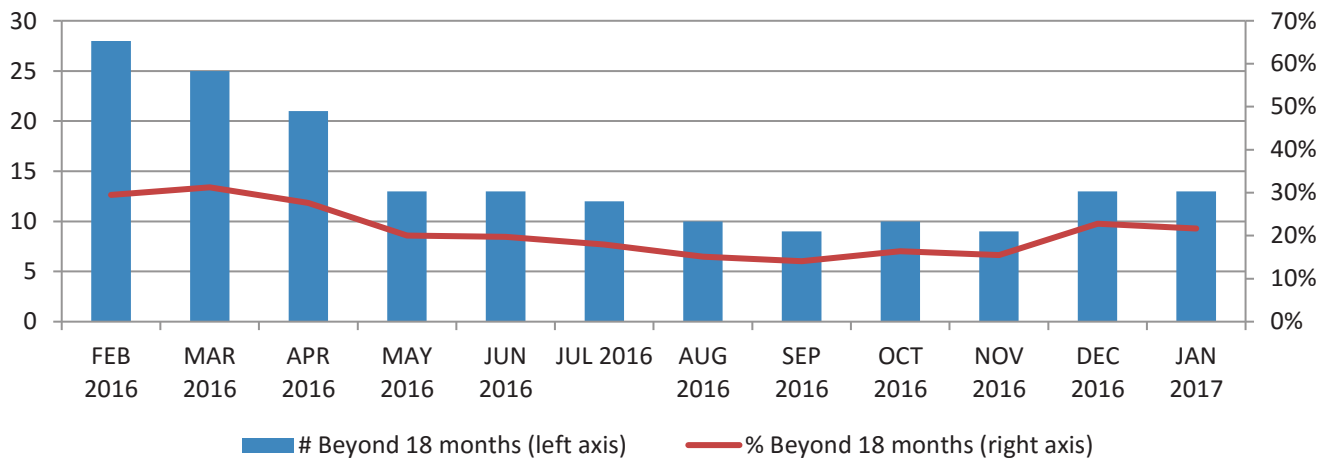


**New Housings** : The number of new clients housed per month in the contracted year (Blue). This does not include re-housings.

**Referrals Accepted** : The number of clients accepted from Bissell's Outreach Housing Team or Homeward Trust's Housing team in each month (Red).

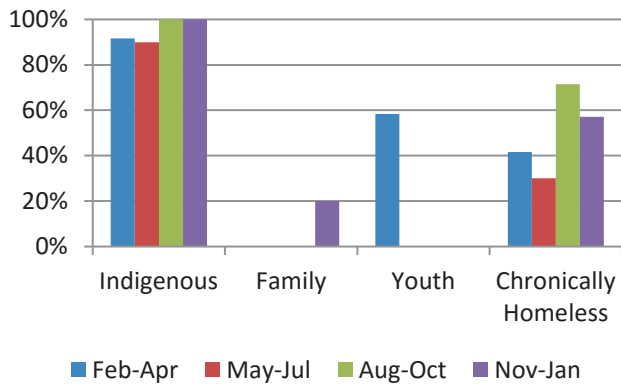
**Target** : The combined number of new clients housed and referrals accepted the team should be accepting each month (Green).

### Long-Term Clients



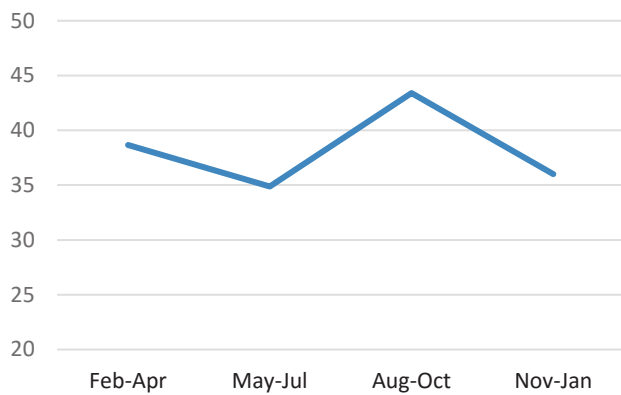
**Long-term Clients**: Long-term clients are defined as active clients in the Housing First program 18 months or longer. This graph illustrates the monthly percentage (Red) and number (Blue) of clients that have been in the program over 18 months.

### Priority Populations - New Clients



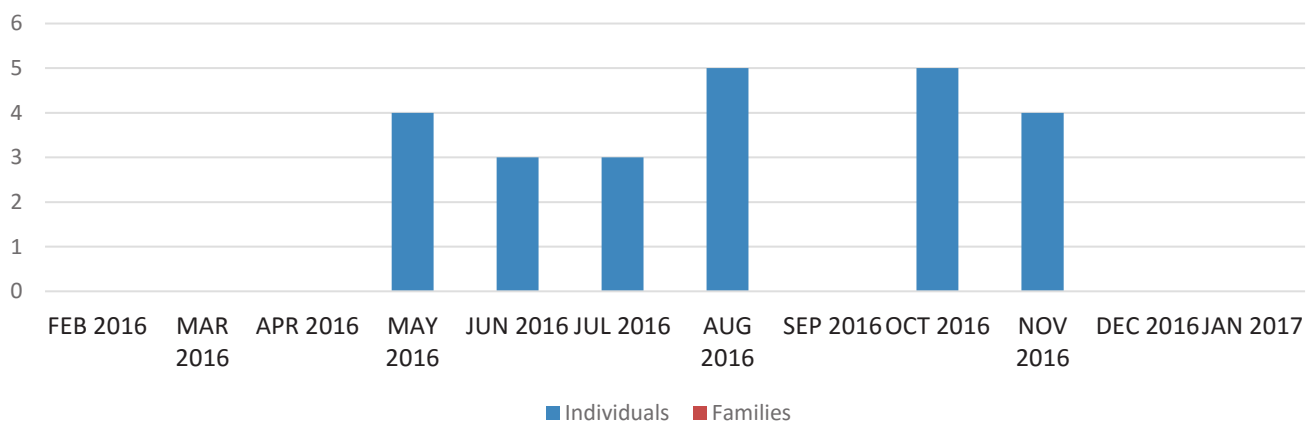
**Priority Populations:** This graph shows the share of new clients - both housed by the agency and referrals accepted - in a three-month period who are Indigenous, Families (with children under 18), Youth (under age 25) or Chronically Homeless.

### Average SPDAT Score - New Clients



**Average SPDAT Scores :** Compares the average SPDAT scores for new clients, per quarter over a one-year period.

### Screenings Completed



**Screenings Completed:** Number of VI-SPDATs completed with potential clients in each month. Clients without children are shown in Blue and clients with children are shown in Red.





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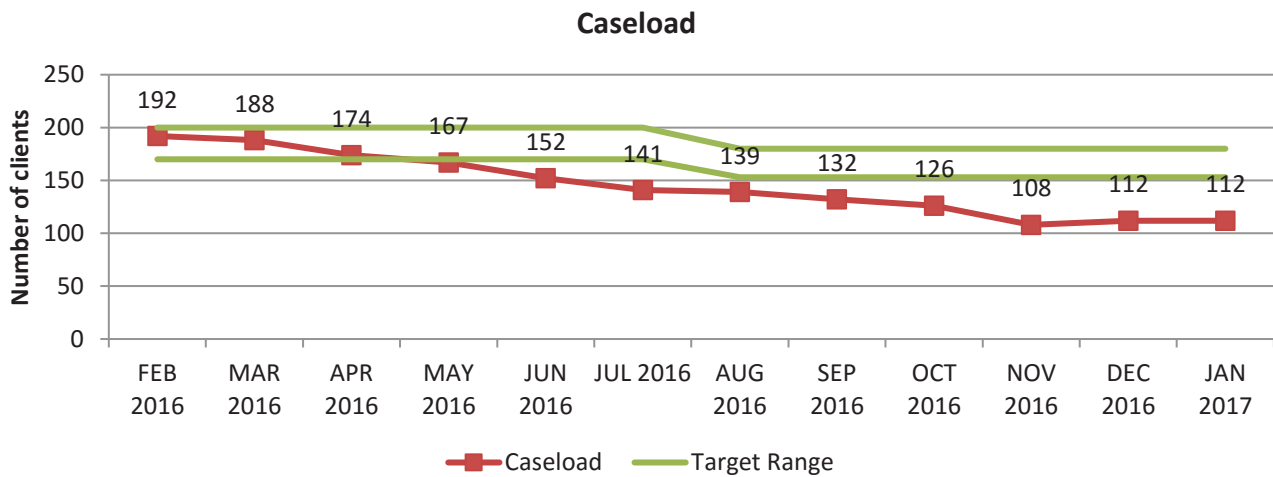
# ICM Monthly Report

Bissell Centre, Jan 2017

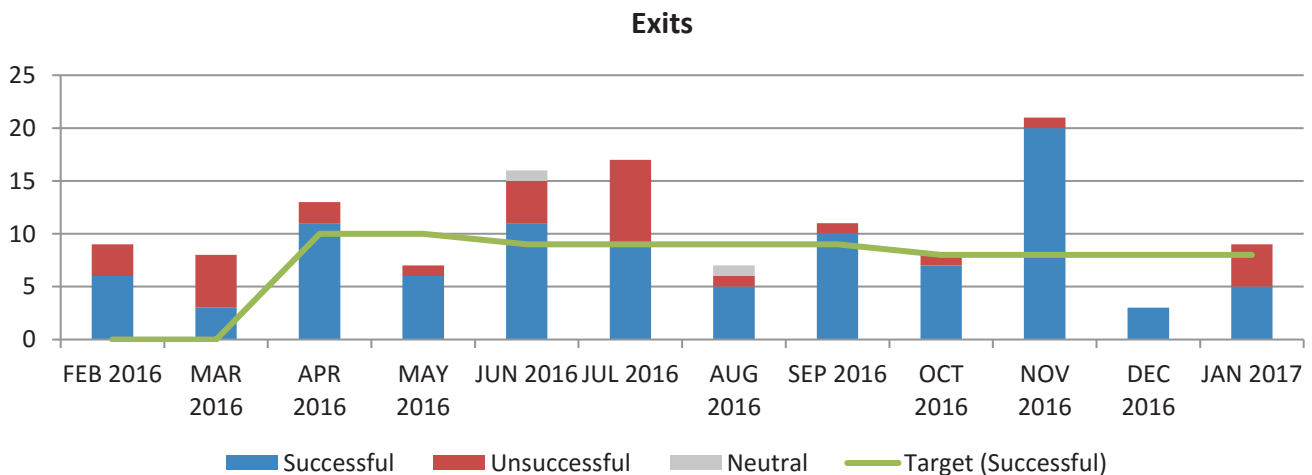
Alia Tayea - Data & Evaluation Analyst

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### Caseload spaces available at end of month: 68

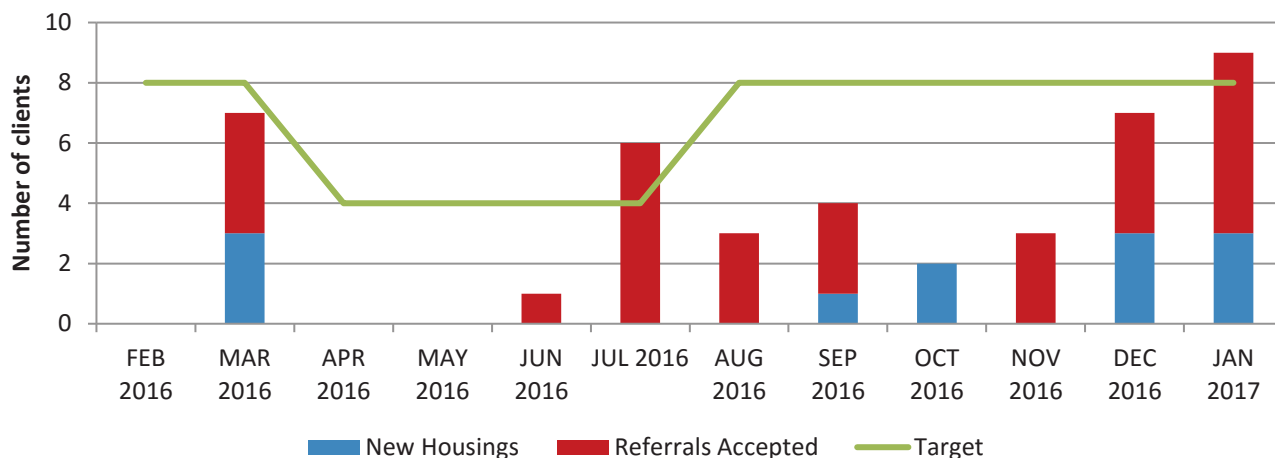


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### New Clients

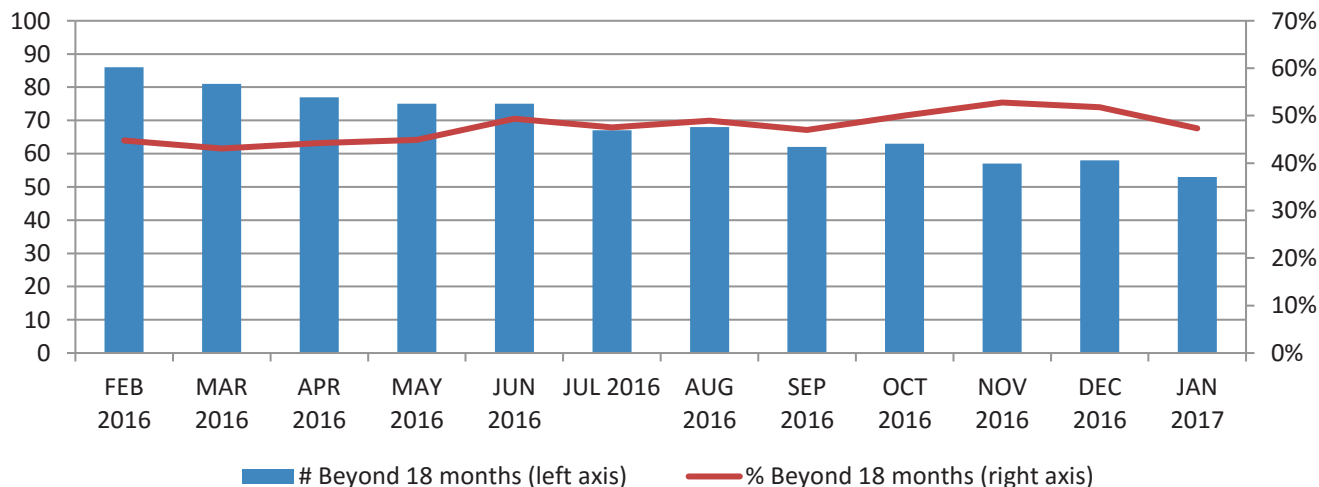


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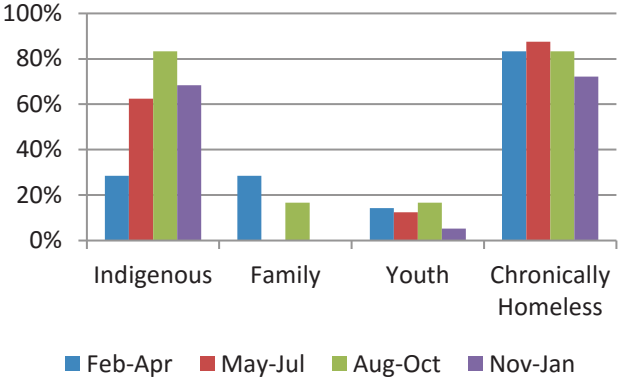
**Target** : The combined number of new clients housed and referrals accepted the team should be accepting each month (Green).

### Long-Term Clients



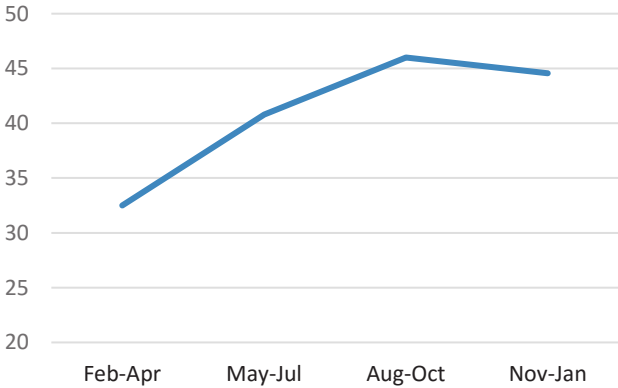
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**Priority Populations - New Clients**



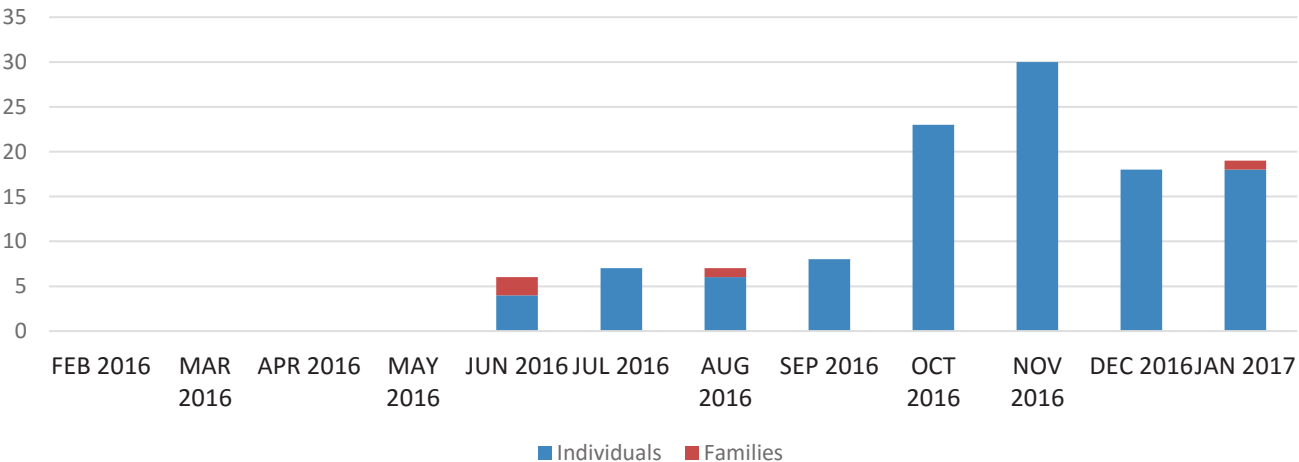
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**Average SPDAT Score - New Clients**



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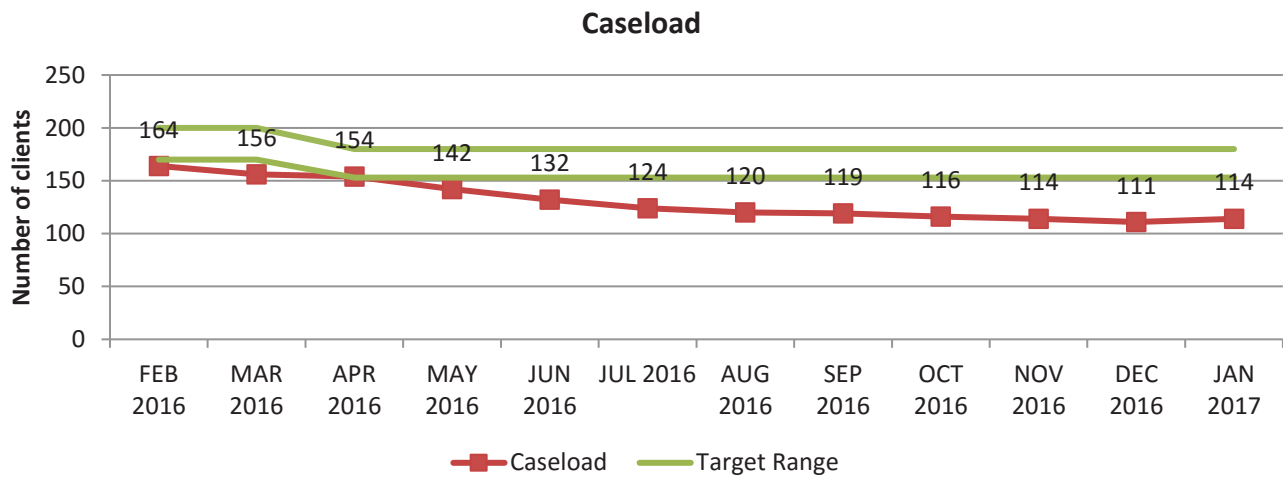
# ICM Monthly Report

Boyle Street, Jan 2017

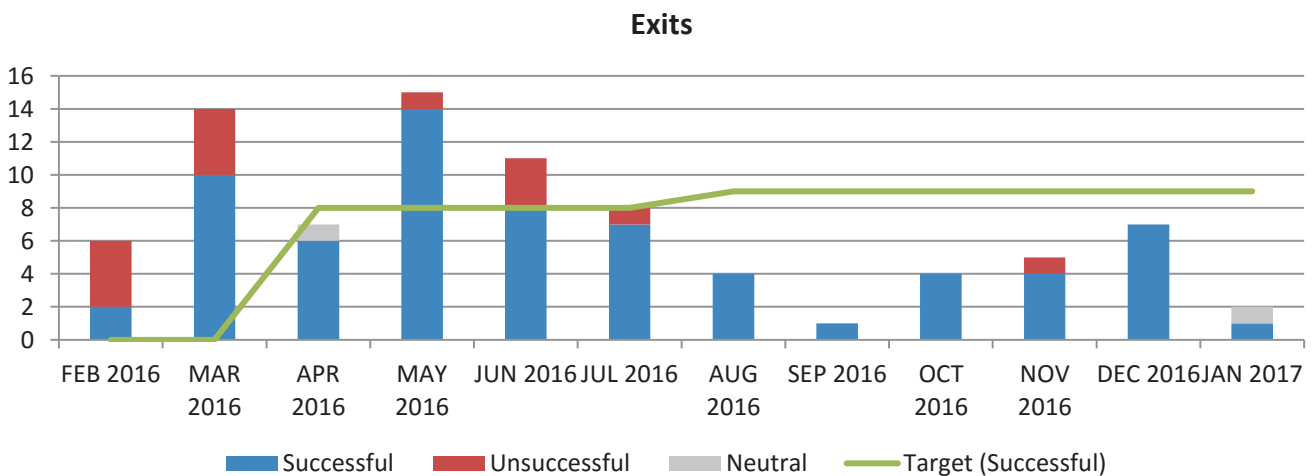
Alia Tayea - Data & Evaluation Analyst

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### Caseload spaces available at end of month: 66

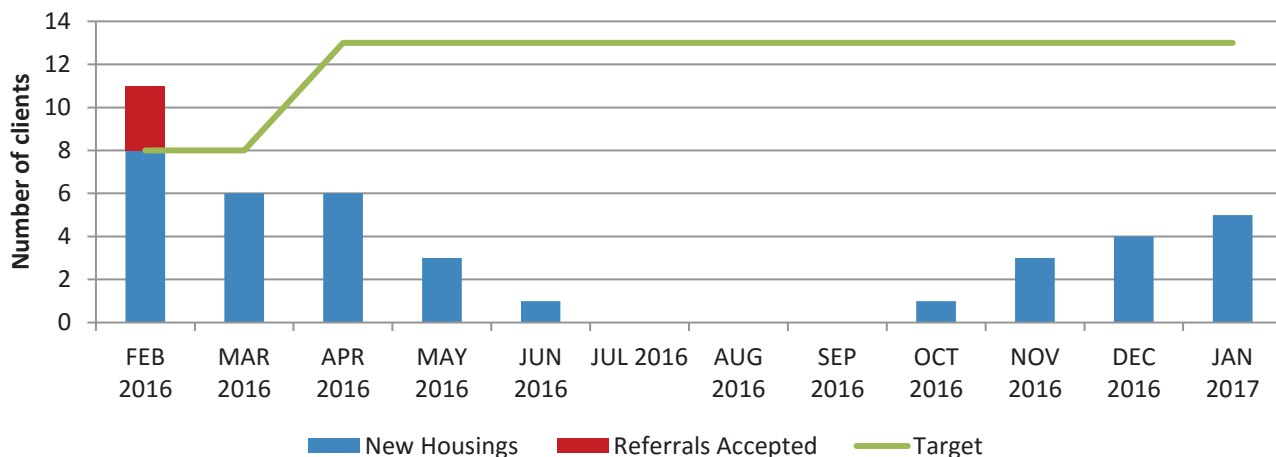


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### New Clients

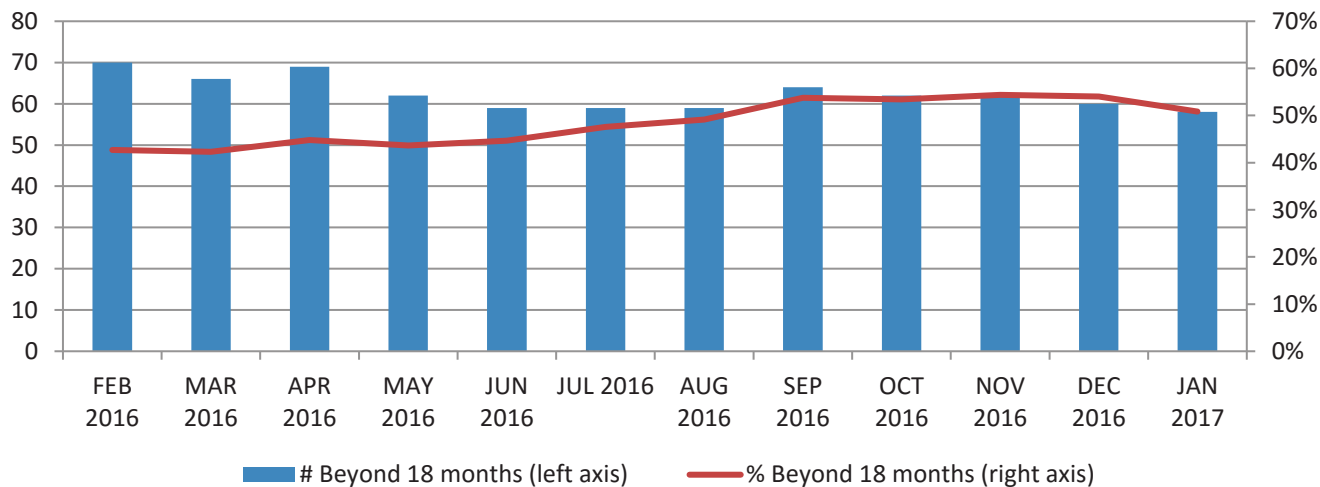


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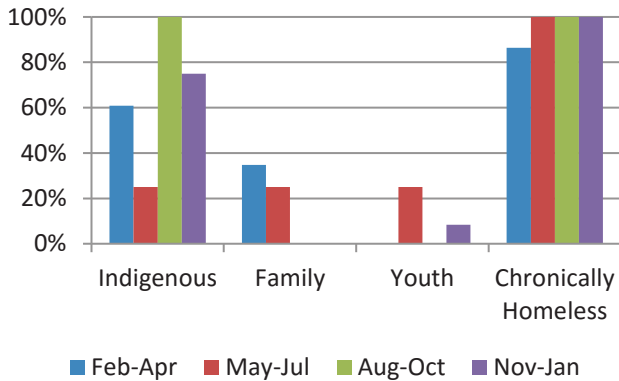
**Target :** The combined number of new clients housed and referrals accepted the team should be accepting each month (Green).

### Long-Term Clients



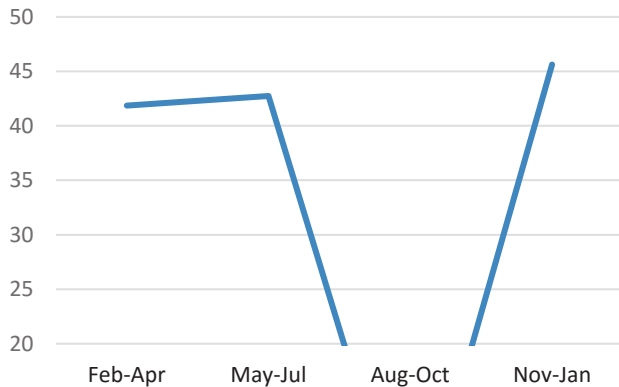
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### Priority Populations - New Clients



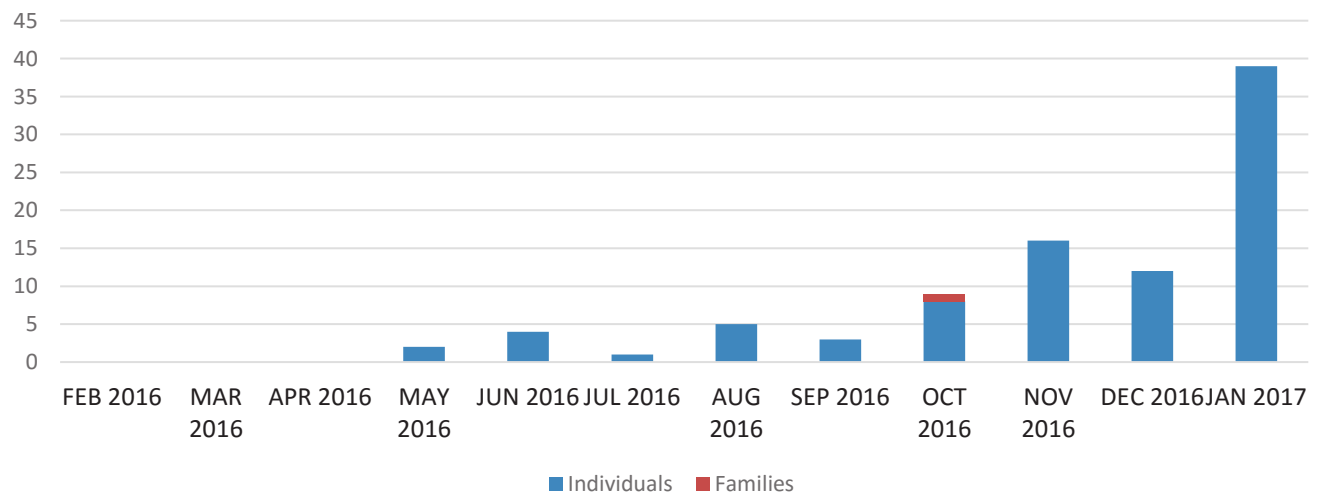
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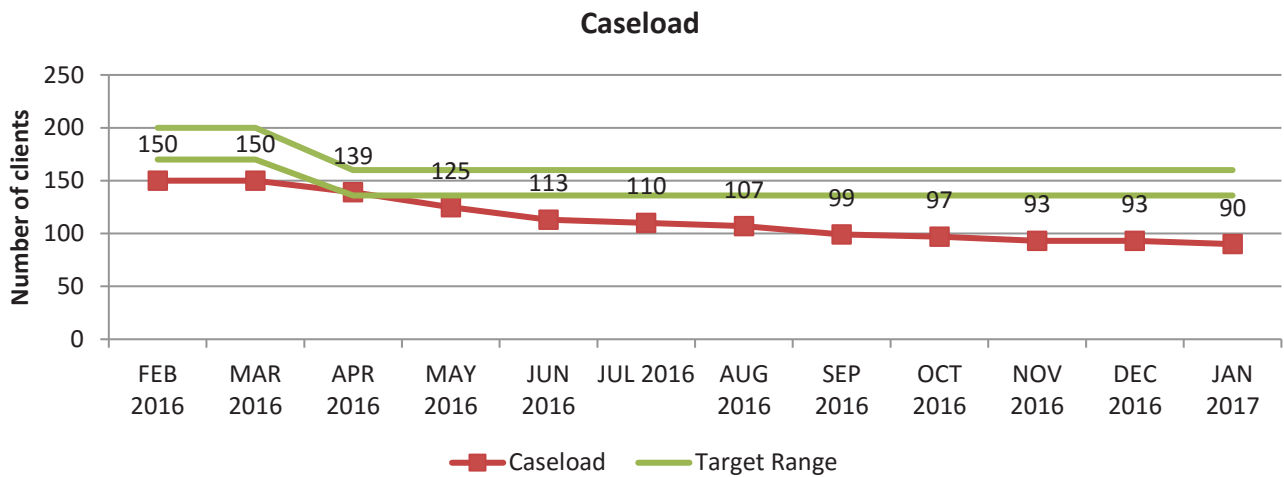
# ICM Monthly Report

E4C, Jan 2017

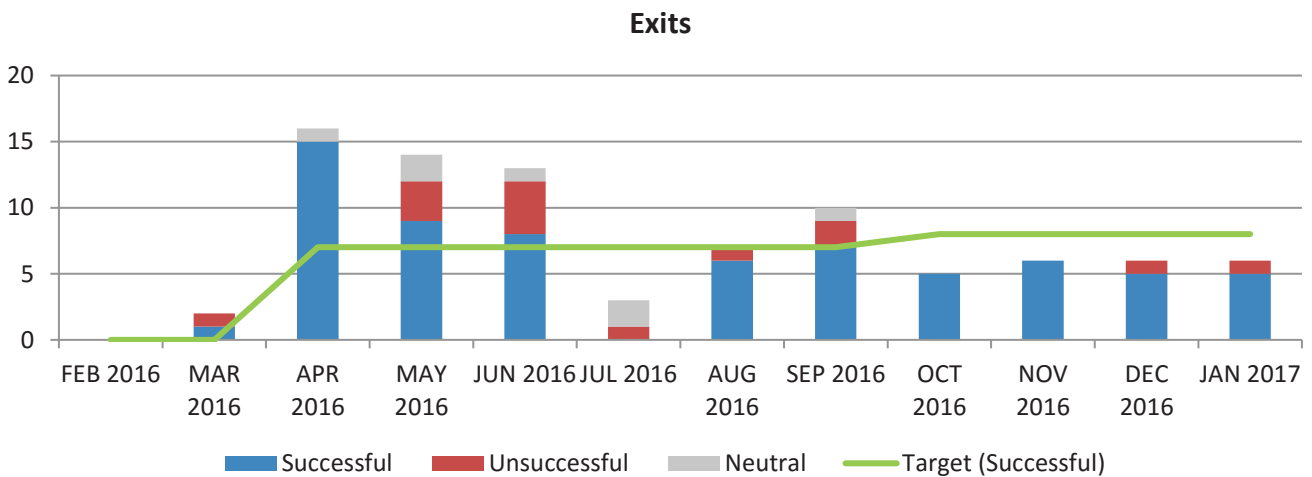
Alia Tayea - Data & Evaluation Analyst

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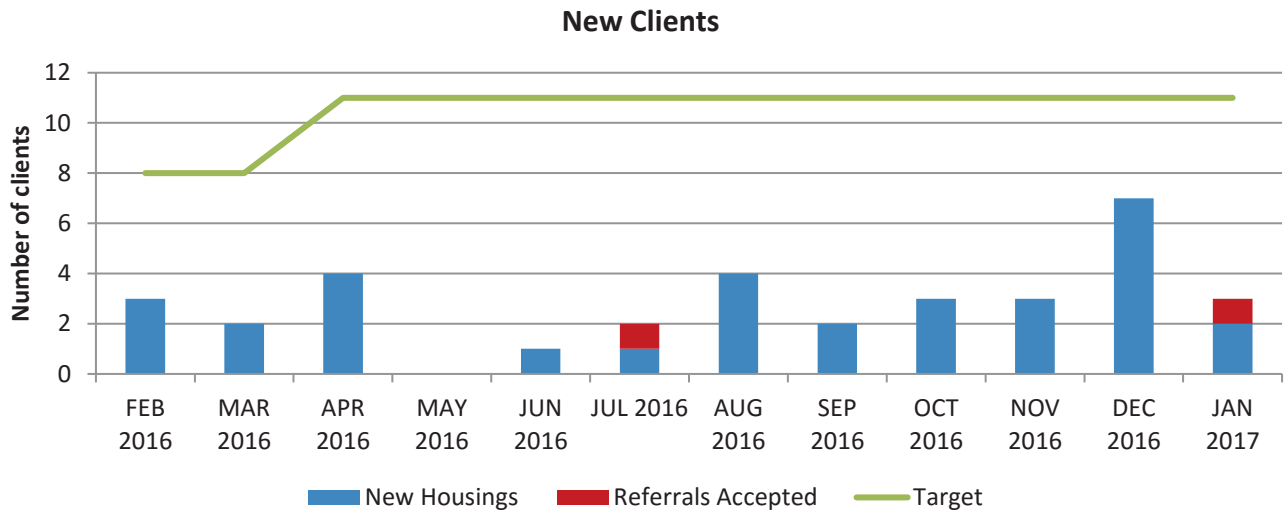
### Caseload spaces available at end of month: 70



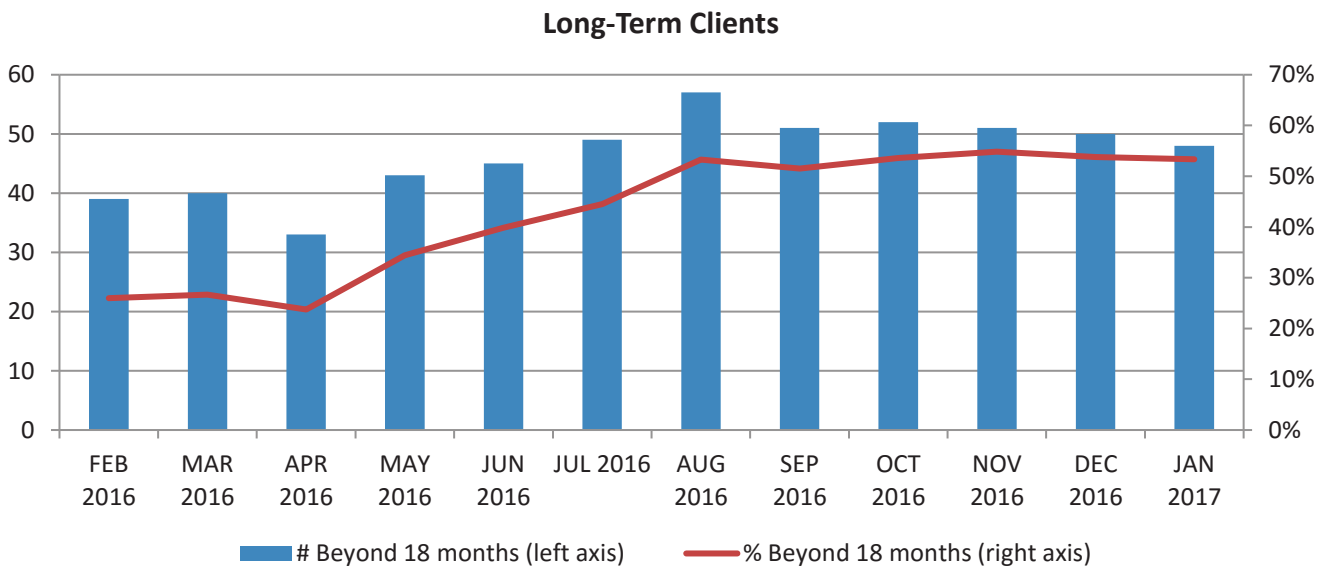
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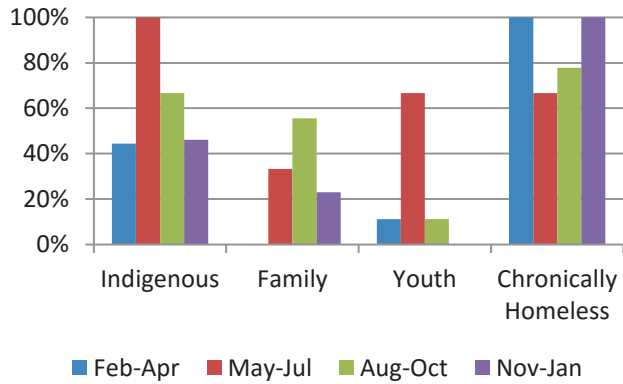


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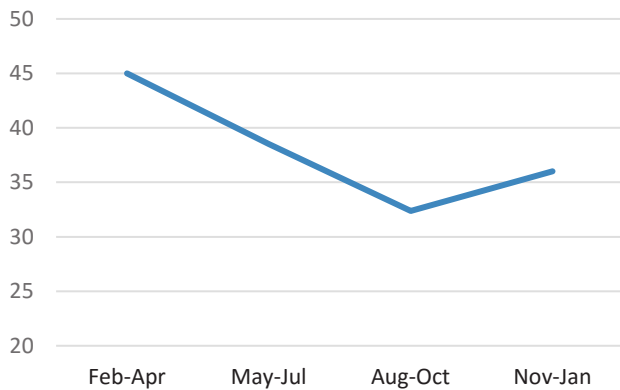
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### Priority Populations - New Clients



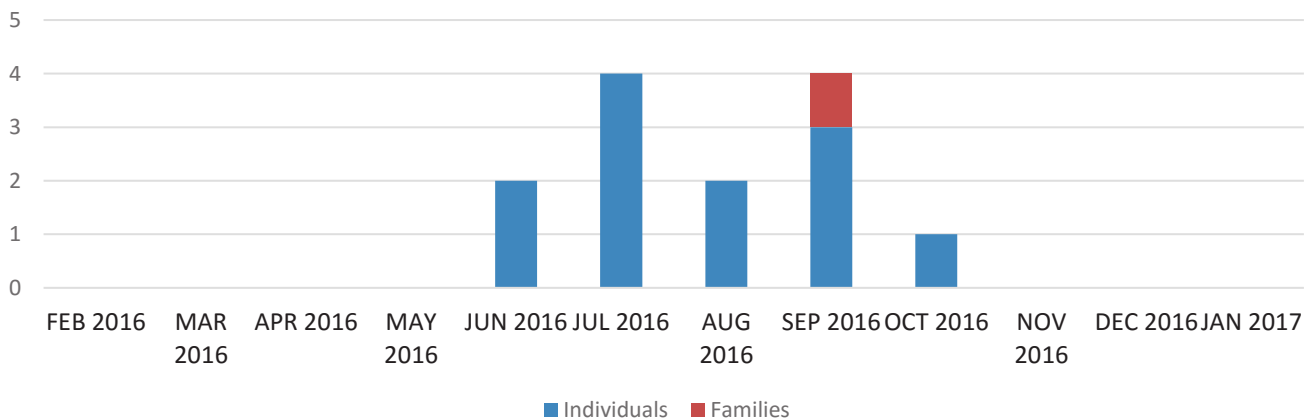
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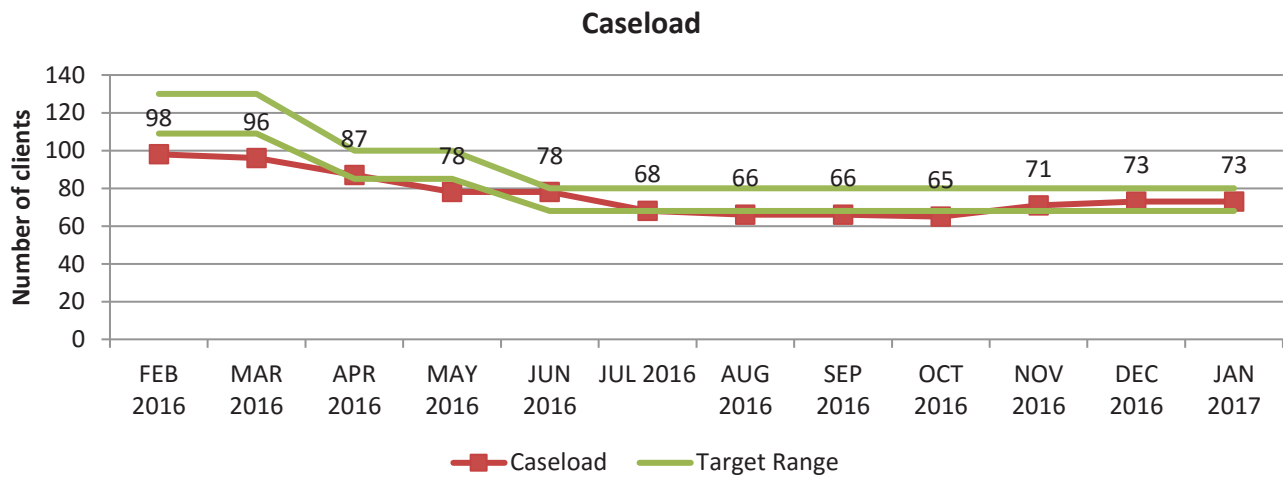
# ICM Monthly Report

George Spady, Jan 2017

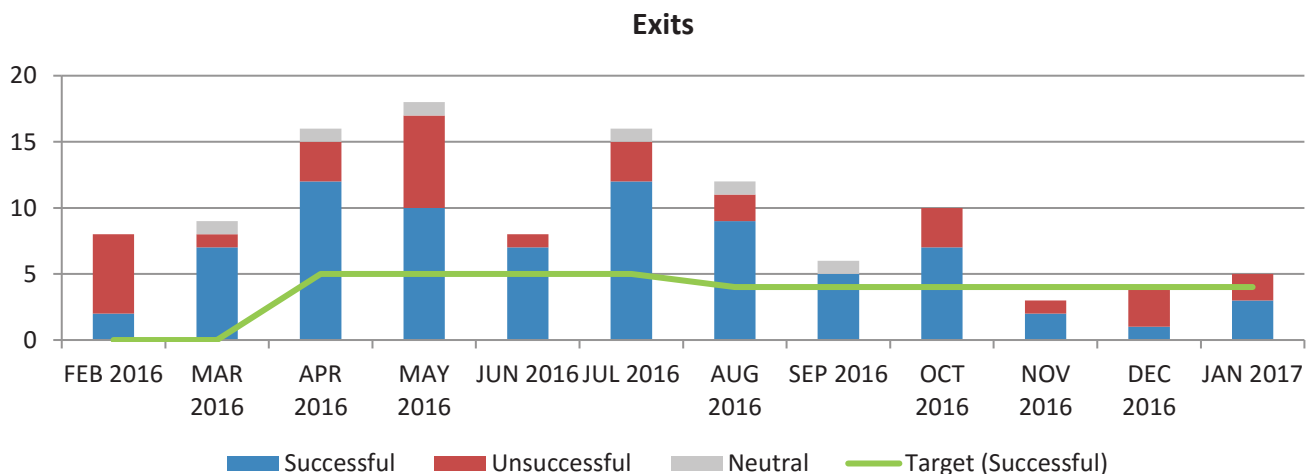
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### Caseload spaces available at end of month: 7

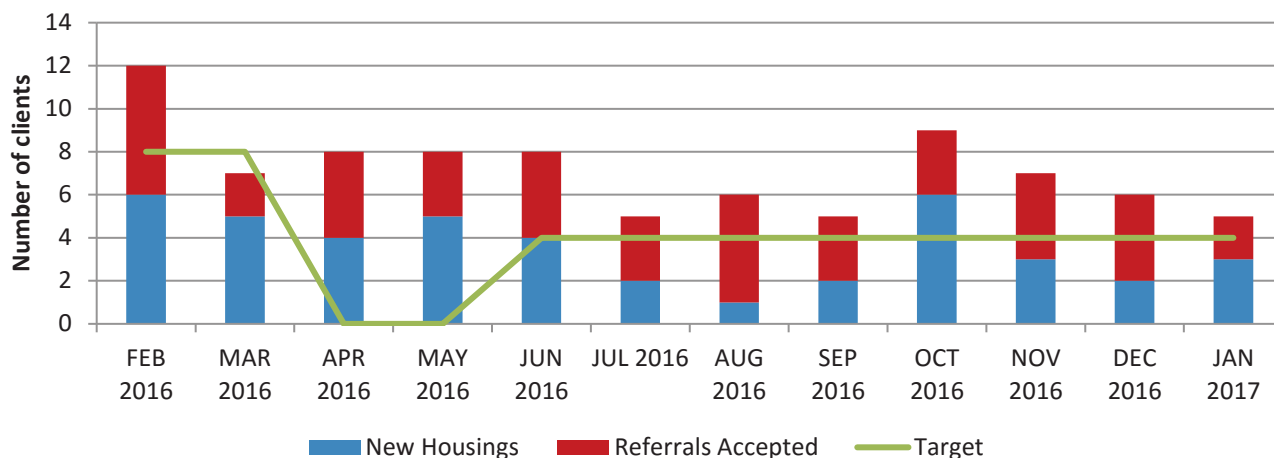


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### New Clients

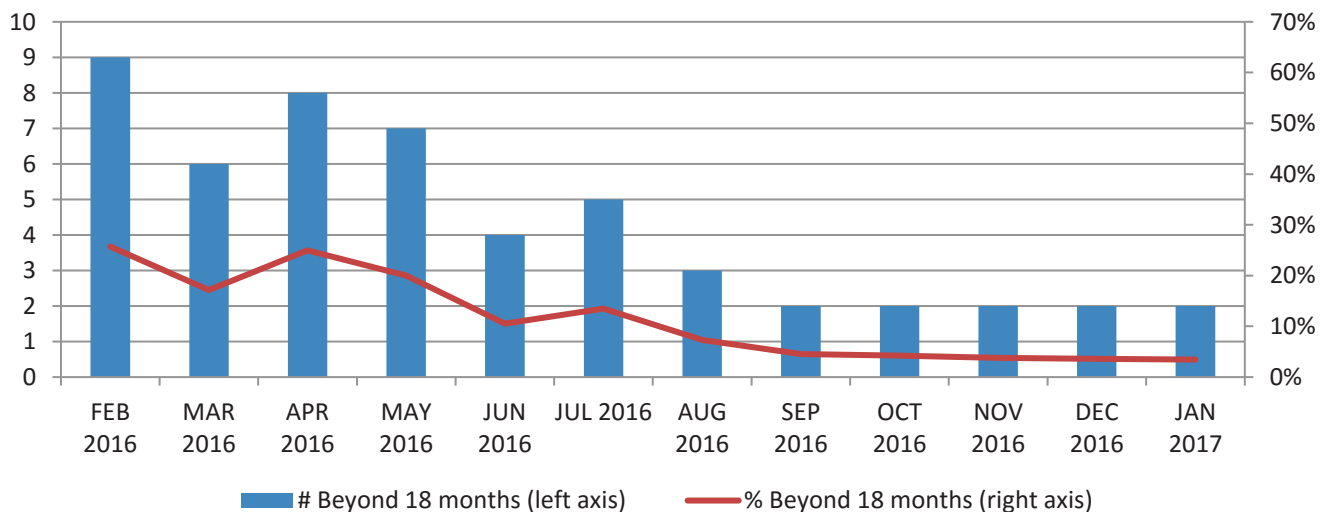


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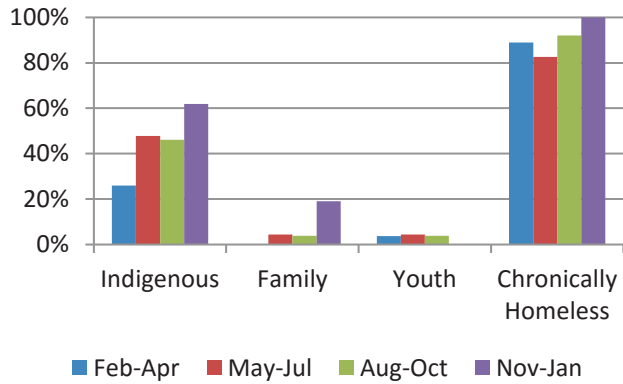
**Target** : The combined number of new clients housed and referrals accepted the team should be accepting each month (Green).

### Long-Term Clients



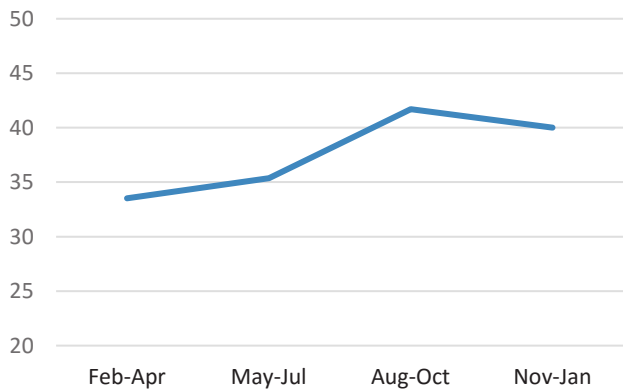
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### Priority Populations - New Clients



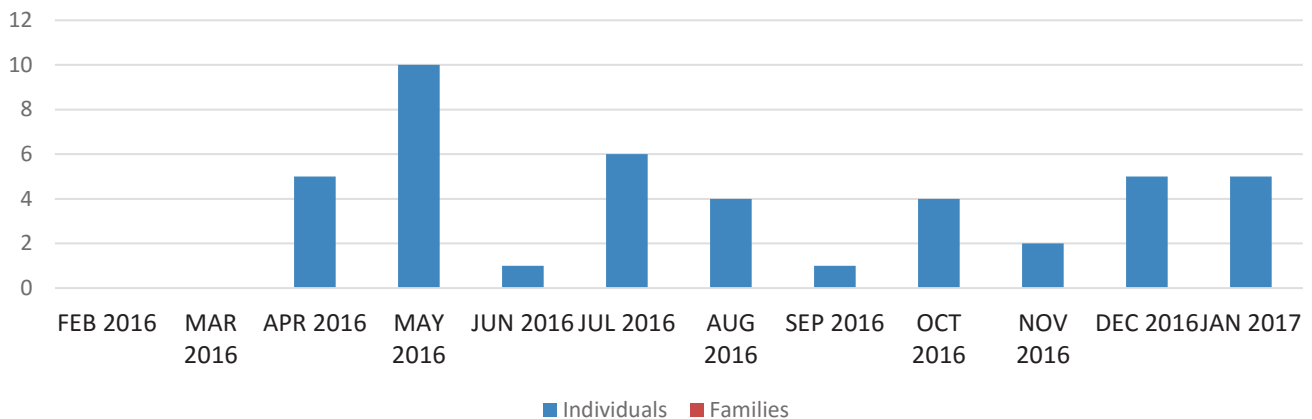
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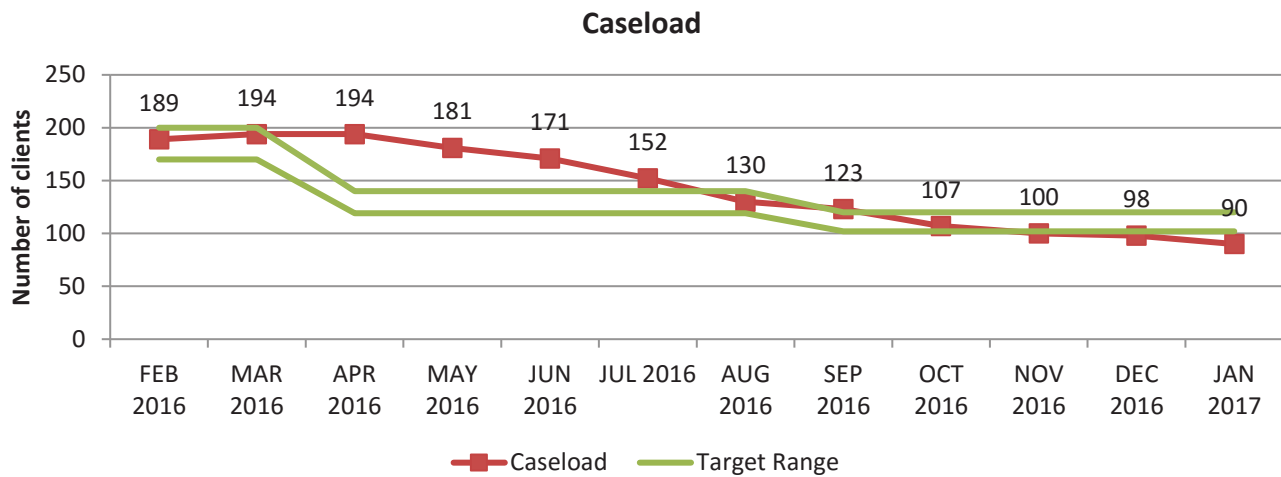
# ICM Monthly Report

Hope Mission, Jan 2017

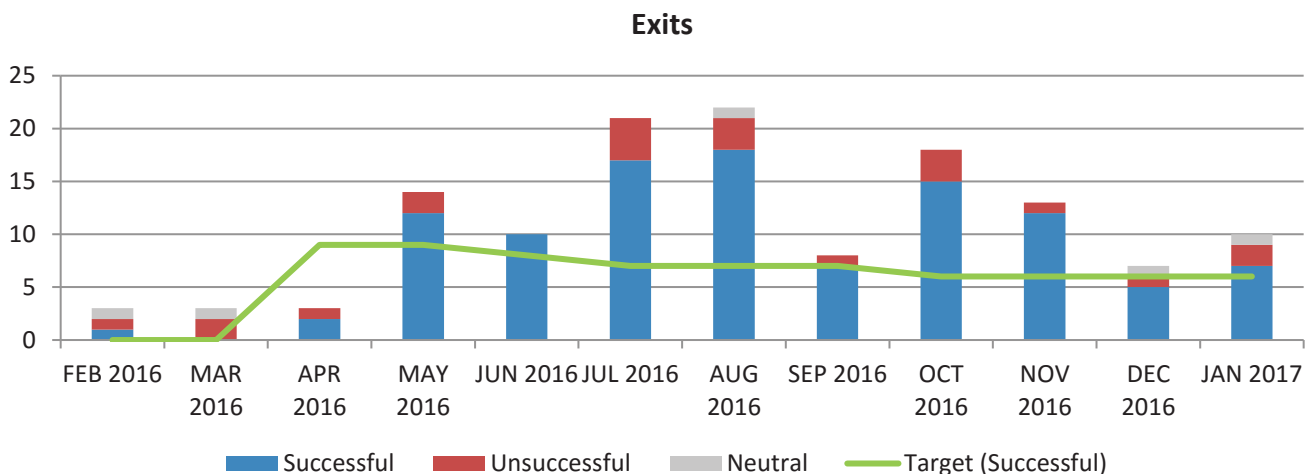
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### Caseload spaces available at end of month: 30

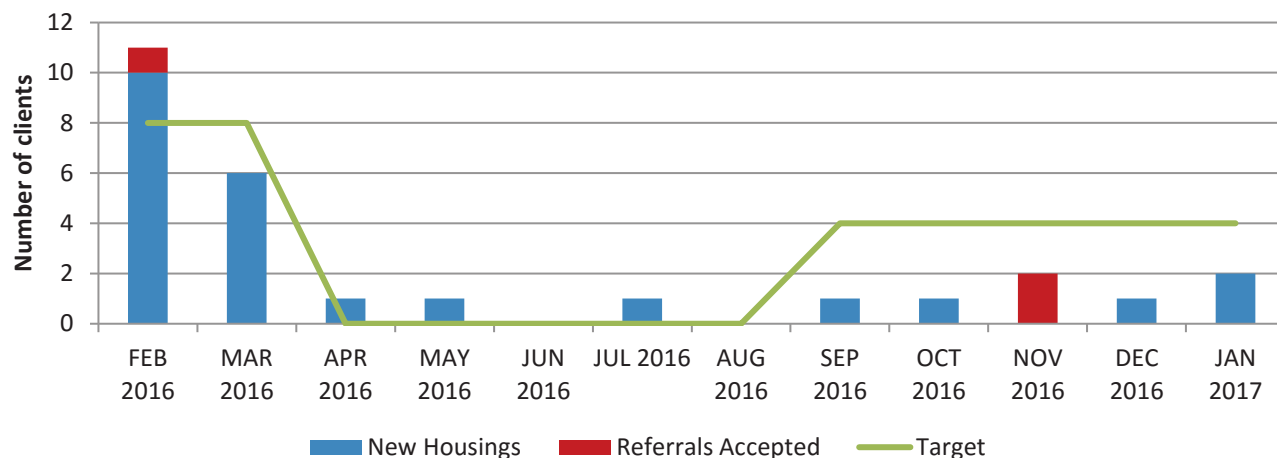


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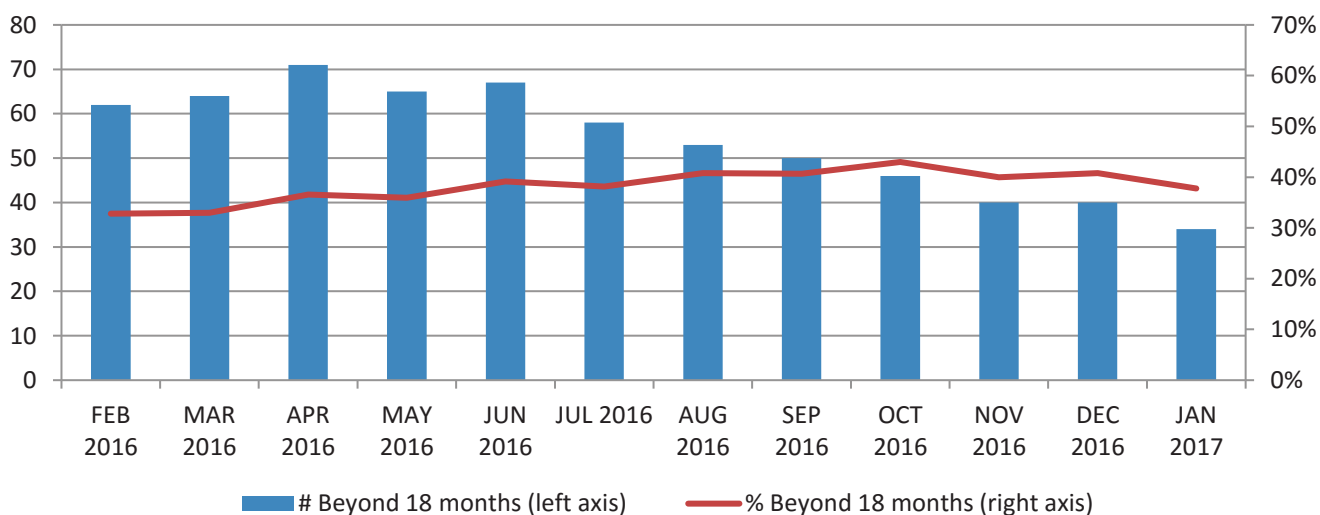


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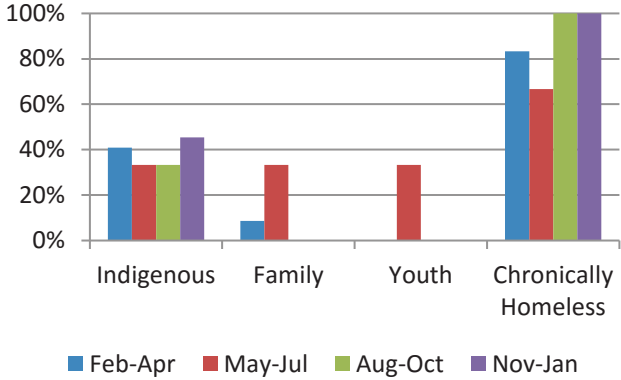
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### Long-Term Clients



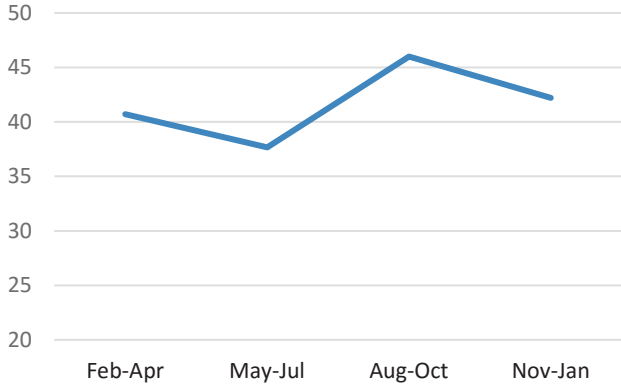
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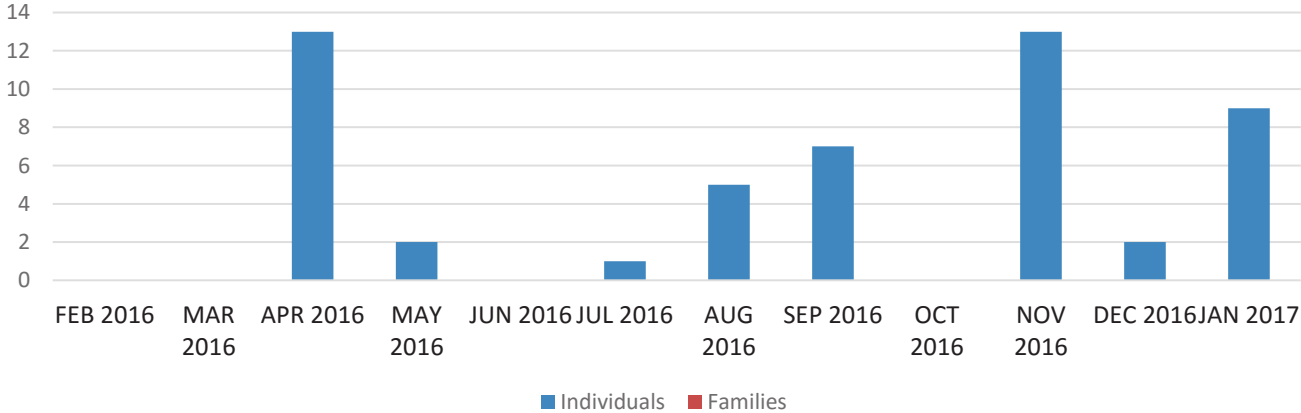
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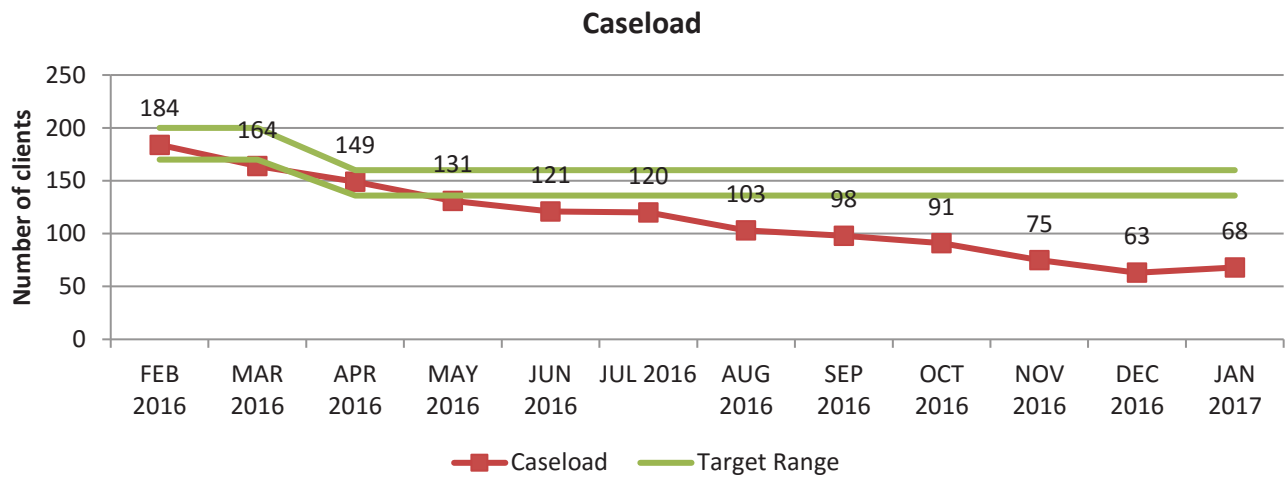
# ICM Monthly Report

Jasper Place, Jan 2017

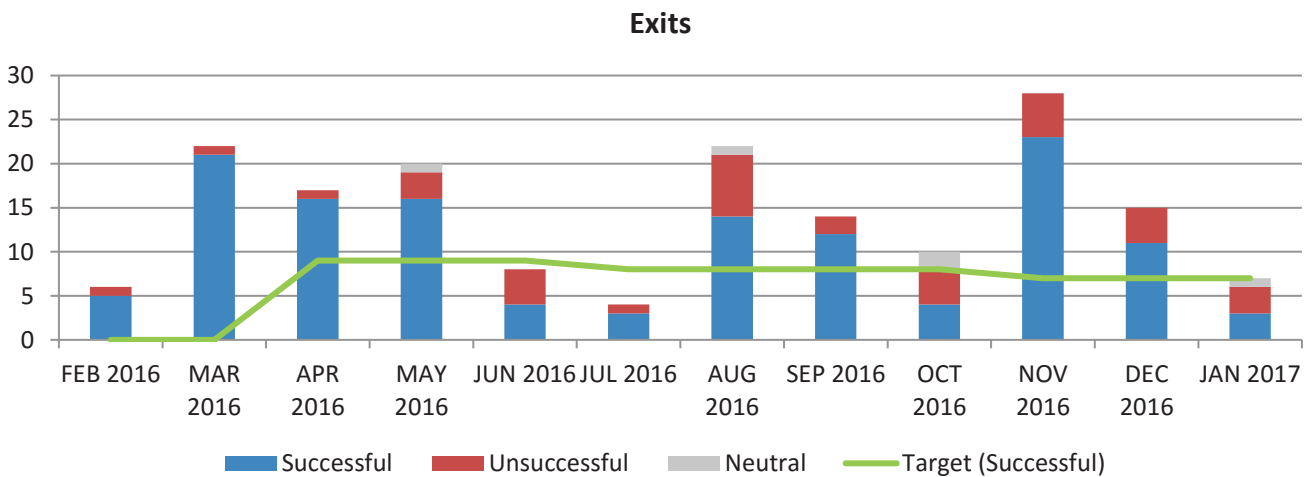
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### Caseload spaces available at end of month: 92

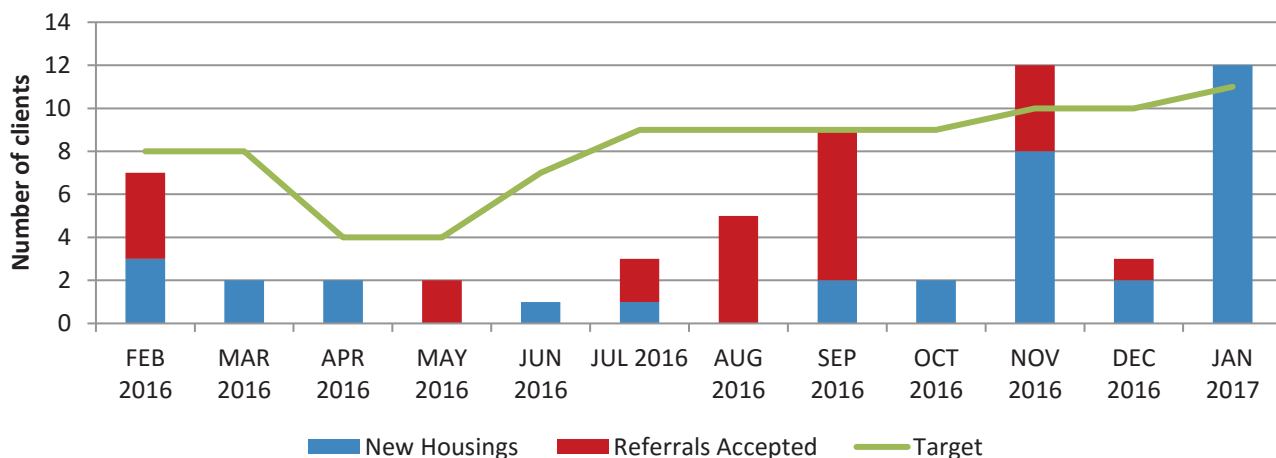


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### New Clients

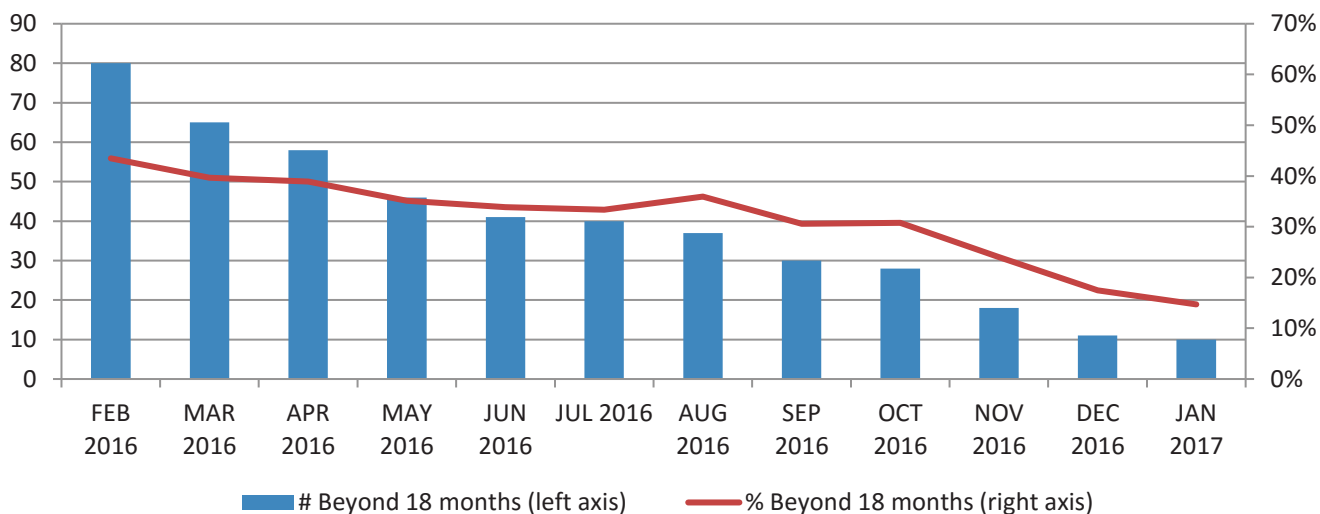


**New Housings** : The number of new clients housed per month in the contracted year (Blue). This does not include re-housings.

**Referrals Accepted** : The number of clients accepted from Bissell's Outreach Housing Team or Homeward Trust's Housing team in each month (Red).

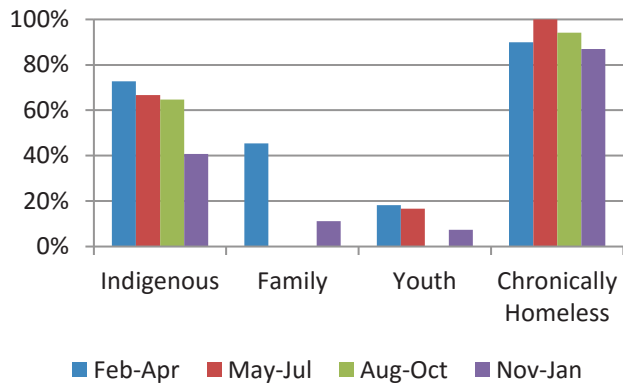
**Target** : The combined number of new clients housed and referrals accepted the team should be accepting each month (Green).

### Long-Term Clients



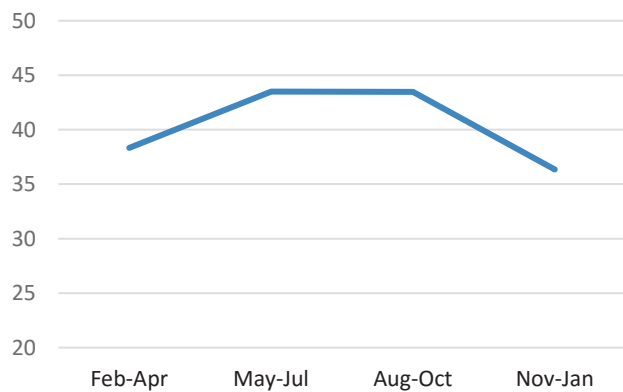
**Long-term Clients**: Long-term clients are defined as active clients in the Housing First program 18 months or longer. This graph illustrates the monthly percentage (Red) and number (Blue) of clients that have been in the program over 18 months.

### Priority Populations - New Clients



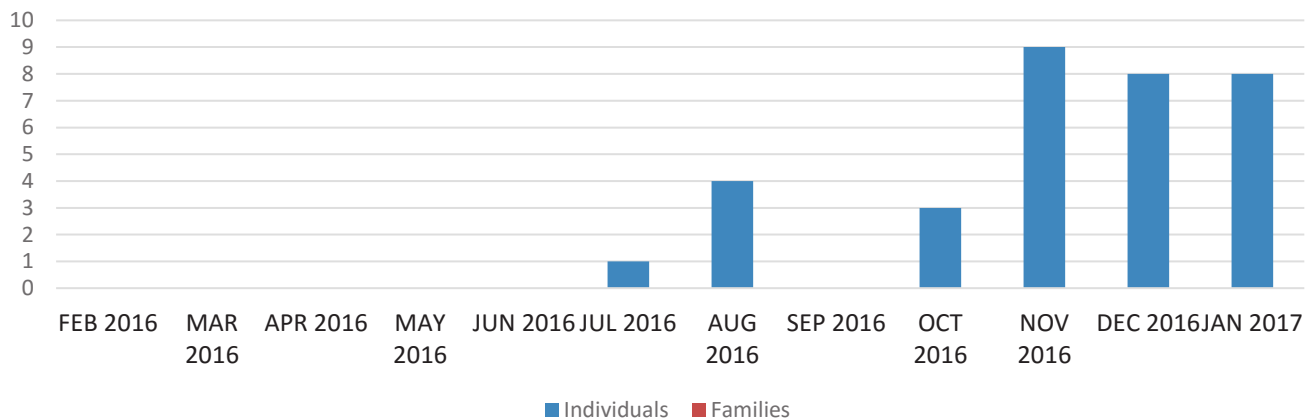
**Priority Populations:** This graph shows the share of new clients - both housed by the agency and referrals accepted - in a three-month period who are Indigenous, Families (with children under 18), Youth (under age 25) or Chronically Homeless.

### Average SPDAT Score - New Clients



**Average SPDAT Scores :** Compares the average SPDAT scores for new clients, per quarter over a one-year period.

### Screenings Completed



**Screenings Completed:** Number of VI-SPDATs completed with potential clients in each month. Clients without children are shown in Blue and clients with children are shown in Red.





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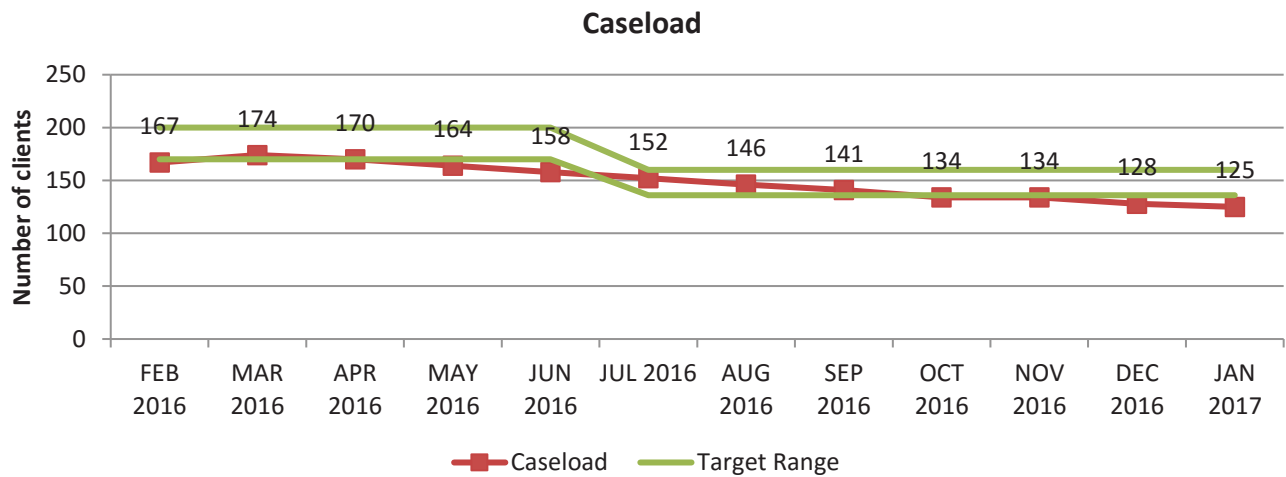
# ICM Monthly Report

YMCA, Jan 2017

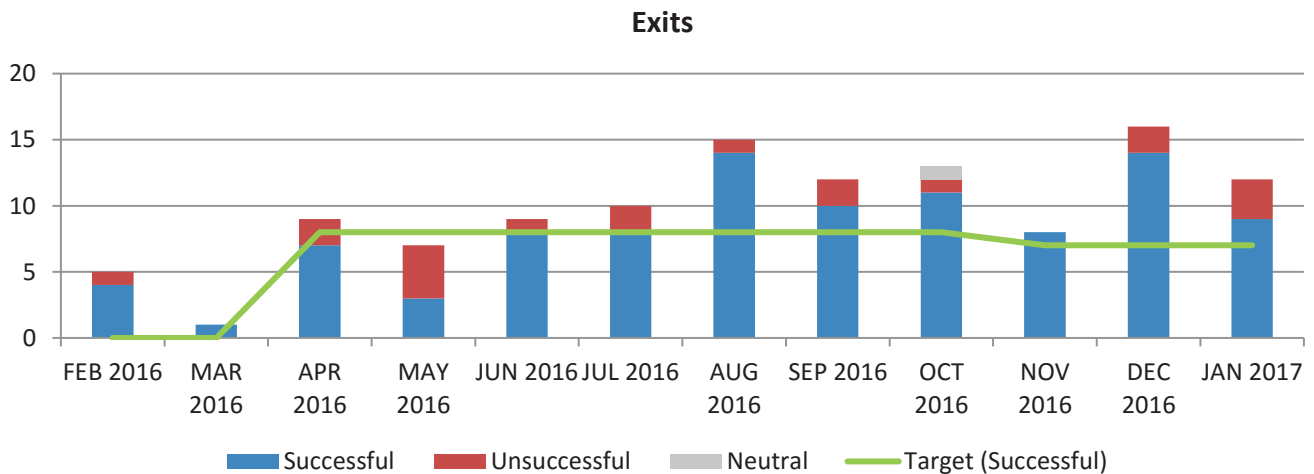
**Alia Tayea - Data & Evaluation Analyst**

The Intensive Case Management (ICM) Monthly Report is intended to provide Homeward Trust Edmonton and Housing First teams with consistent management and performance information on a month-by-month basis. Data in this report directly reflects data recorded in Efforts to Outcomes by Housing First front line staff. This data offers teams a chance to view their data and adjust programs to fit agreed upon outcomes.

### Caseload spaces available at end of month: 35

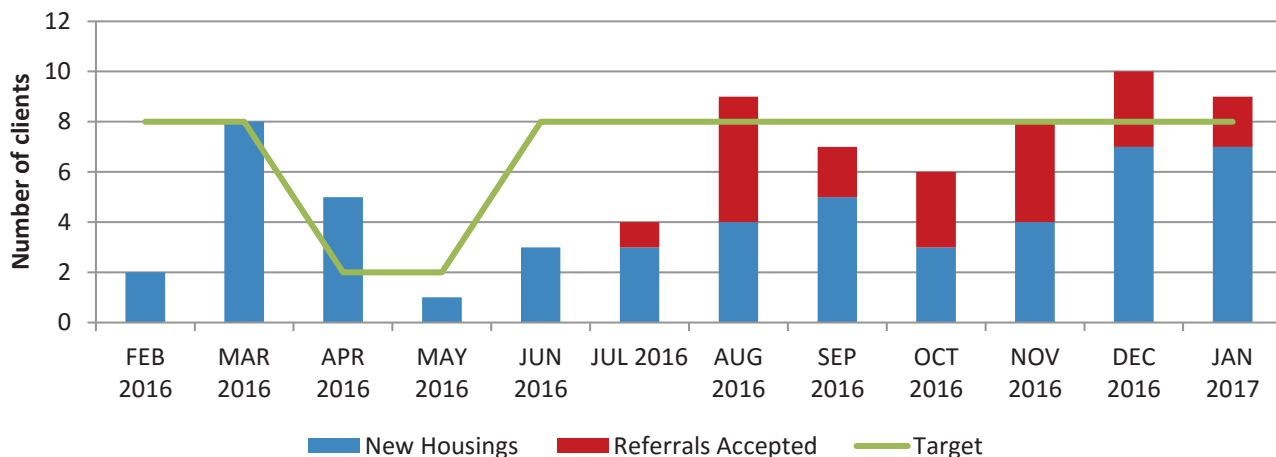


**Case Load:** Caseload expectations are based on the number of workers funded in the contract, regardless of whether the positions are filled. Caseloads are counted at the end of a reporting period. Graph illustrates the target number of active clients on caseload (Green) against the actual number (Red) of active clients on agency caseload. Spaces available are based on the maximum caseload after any changes to new staffing models are complete.



**Exits:** Successful exits are illustrated in blue, Unsuccessful in red, and Neutral in grey. The green line indicates the target number of successful exits each month.

### New Clients

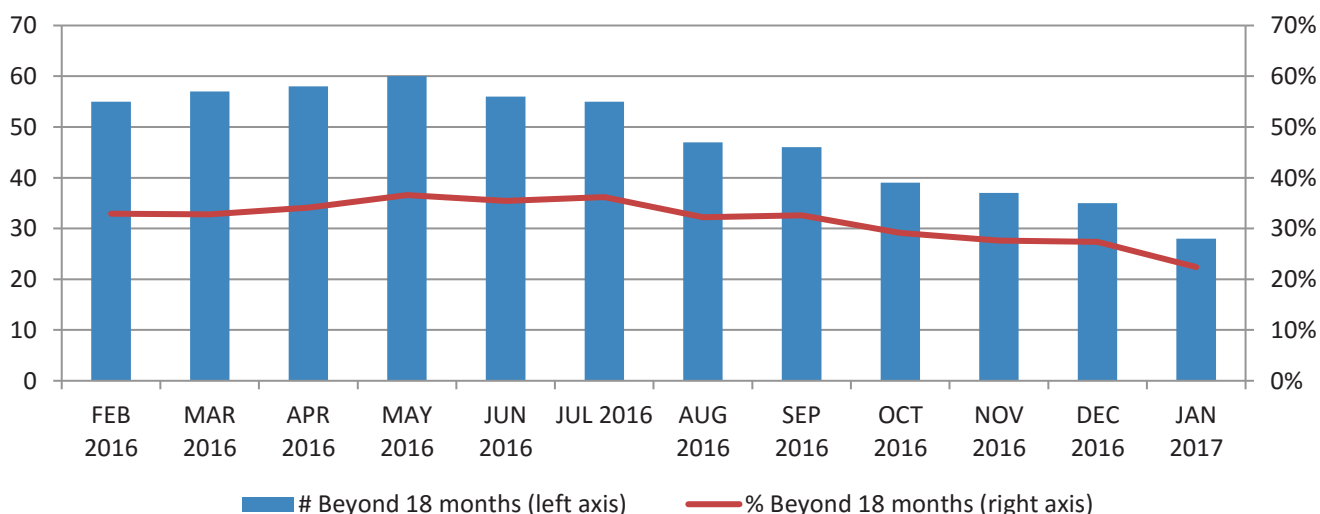


**New Housings** : The number of new clients housed per month in the contracted year (Blue). This does not include re-housings.

**Referrals Accepted** : The number of clients accepted from Bissell's Outreach Housing Team or Homeward Trust's Housing team in each month (Red).

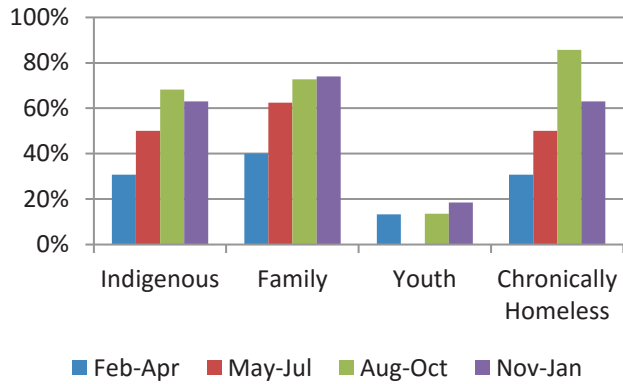
**Target** : The combined number of new clients housed and referrals accepted the team should be accepting each month (Green).

### Long-Term Clients



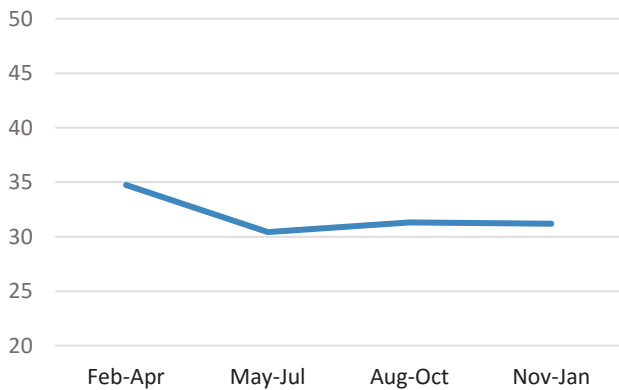
**Long-term Clients**: Long-term clients are defined as active clients in the Housing First program 18 months or longer. This graph illustrates the monthly percentage (Red) and number (Blue) of clients that have been in the program over 18 months.

### Priority Populations - New Clients



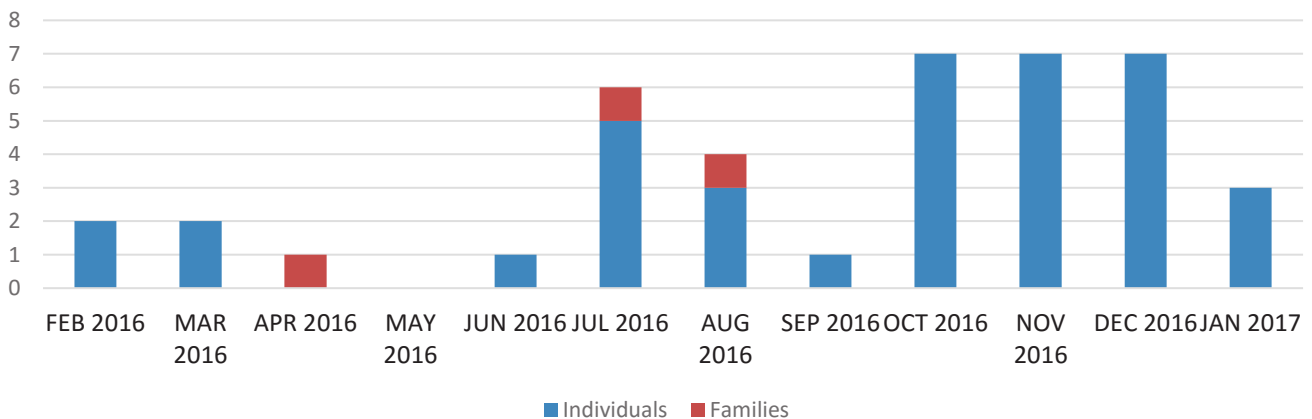
**Priority Populations:** This graph shows the share of new clients - both housed by the agency and referrals accepted - in a three-month period who are Indigenous, Families (with children under 18), Youth (under age 25) or Chronically Homeless.

### Average SPDAT Score - New Clients



**Average SPDAT Scores :** Compares the average SPDAT scores for new clients, per quarter over a one-year period.

### Screenings Completed



**Screenings Completed:** Number of VI-SPDATs completed with potential clients in each month. Clients without children are shown in Blue and clients with children are shown in Red.



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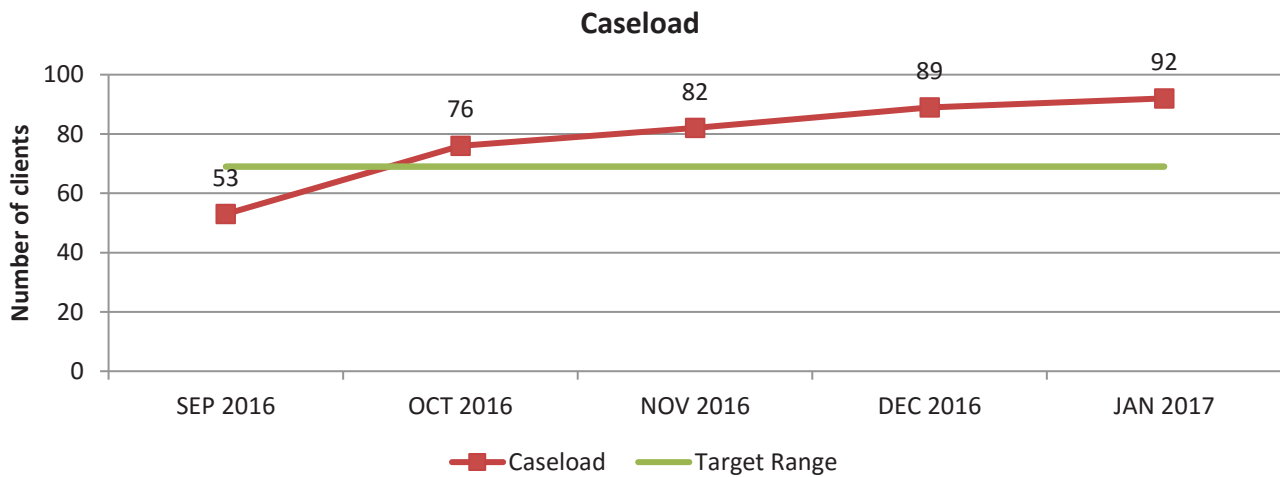
# Monthly Report

Youth Housing First, Jan 2017

Alia Tayea - Data & Evaluation Analyst

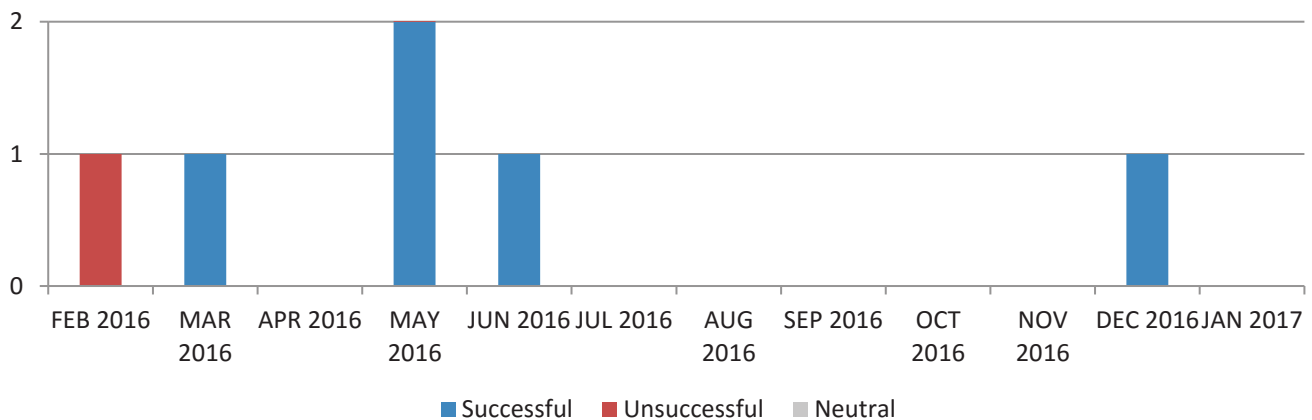
The Intensive Case Management (ICM) Monthly Report is intended to provide Homeward Trust Edmonton and Housing First teams with consistent management and performance information on a month-by-month basis. Data in this report directly reflects data recorded in Efforts to Outcomes by Housing First front line staff. This data offers teams a chance to view their data and adjust programs to fit agreed upon outcomes.

### Caseload spaces available at end of month: -23

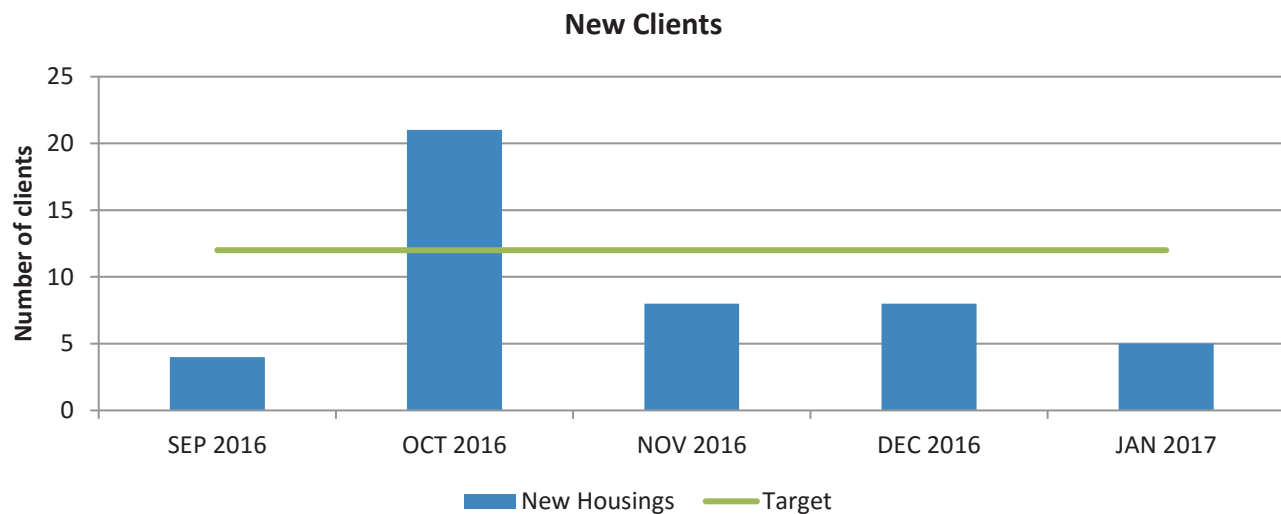


**Case Load:** Caseload expectations are based on the number of workers funded in the contract, regardless of whether the positions are filled. Caseloads are counted at the end of a reporting period. Graph illustrates the target number of active clients on caseload (Green) against the actual number (Red) of active clients on agency caseload. Spaces available are based on the maximum caseload after any changes to new staffing models are complete.

### Exits

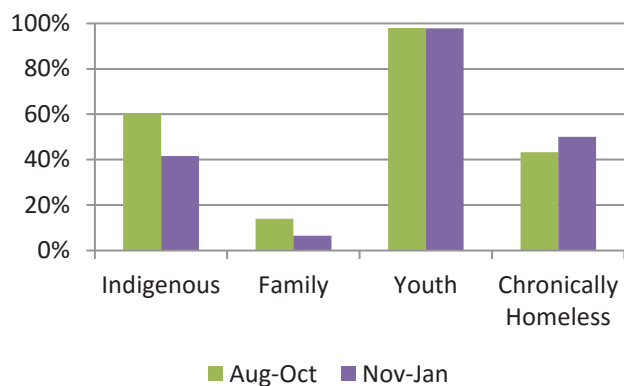


**Exits:** Data will be shown as results come in, as this is a relatively new programme. Successful exits are illustrated in blue, Unsuccessful in red, and Neutral in grey.



**New Housings** : The number of new clients housed per month in the contracted year (Blue). This does not include re-housings.  
**Target** : The combined number of new clients housed and referrals accepted the team should be accepting each month (Green).

### Priority Populations - New Clients



*Priority Populations: This graph shows the share of new clients - both housed by the agency and referrals accepted - in a three-month period who are Indigenous, Families (with children under 18), Youth (under age 25) or Chronically Homeless.*

**Average SPDAT Scores :** *Compares the average SPDAT scores for new clients, per quarter over a one-year period. Figures removed for this indicator since the programme uses a different SPDAT (Y-SPDAT). These will be updated as data becomes available.*





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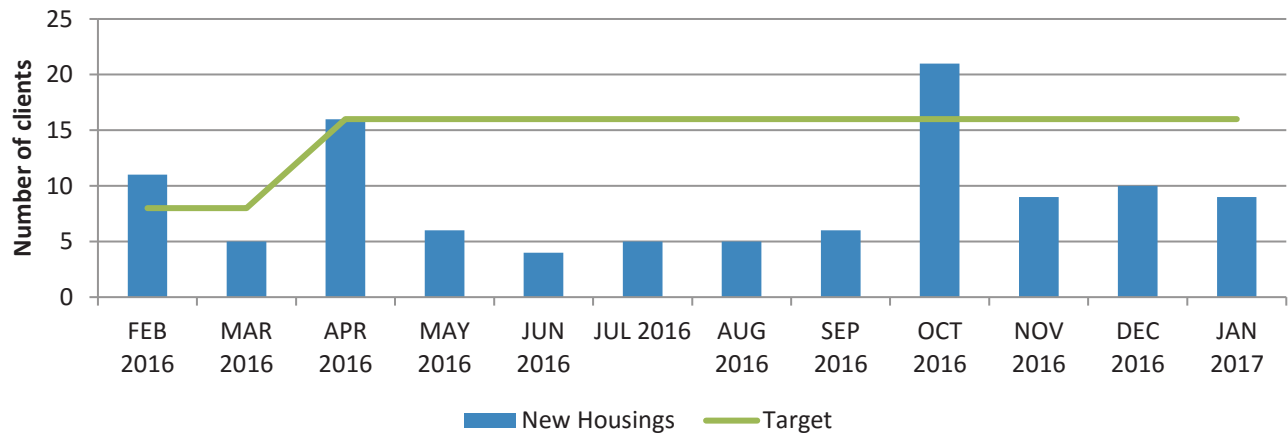
# Monthly Housing Report

Homeward Trust, Jan 2017

Alia Tayea - Data & Evaluation Analyst

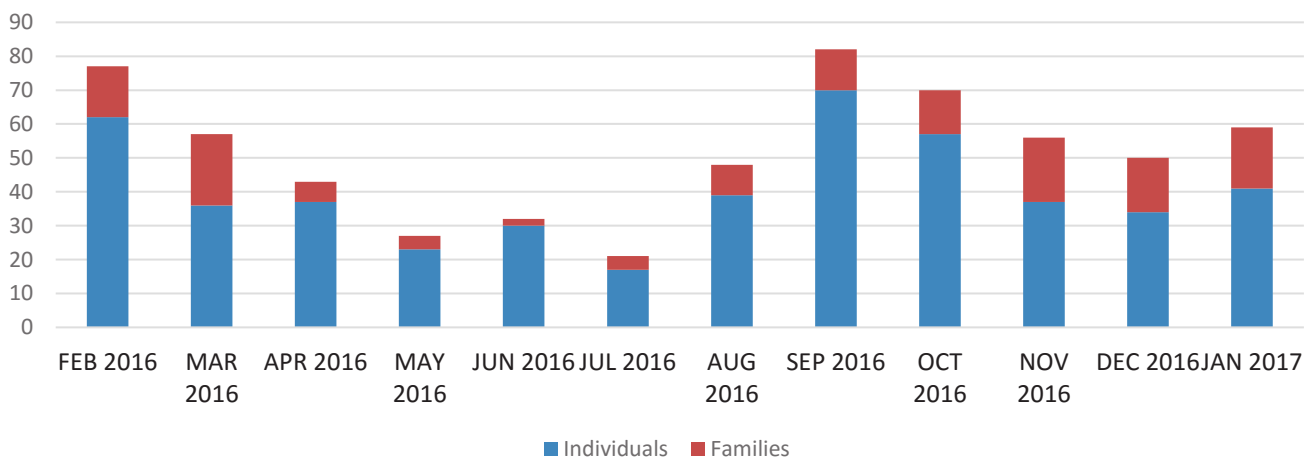
The Intensive Case Management (ICM) Monthly Report is intended to provide Homeward Trust Edmonton and Housing First teams with consistent management and performance information on a month-by-month basis. Data in this report directly reflects data recorded in Efforts to Outcomes by Housing First front line staff. This data offers teams a chance to view their data and adjust programs to fit agreed upon outcomes.

### New Clients



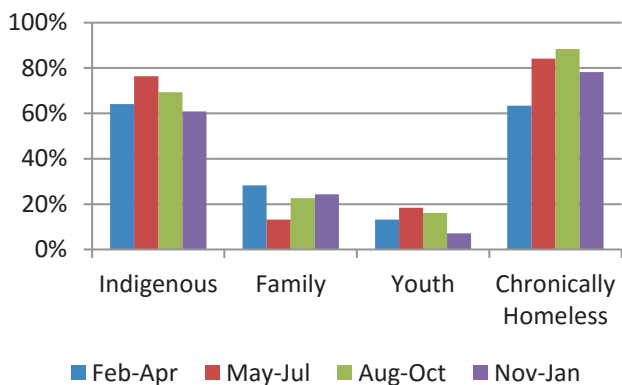
**New Housings:** The number of new clients housed per month in the contracted year (Blue). This does not include re-housings.  
**Target:** The number of new clients the team should be housing each month (Green).

### Screenings Completed



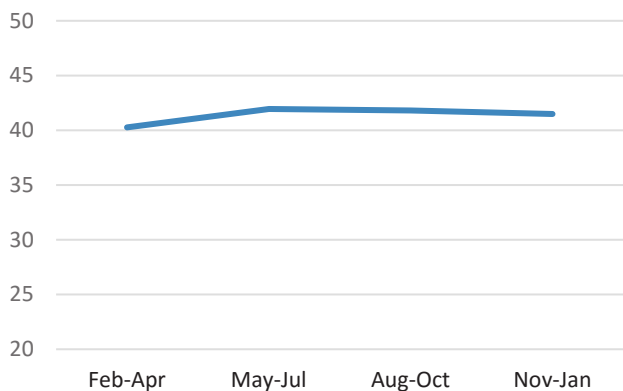
**Screenings Completed:** Number of VI-SPDATs completed with potential clients in each month. Clients without children are shown in Blue and clients with children are shown in Red.

### Priority Populations - New Clients



**Priority Populations:** This graph shows the share of new clients - both housed by the agency and referrals accepted - in a three-month period who are Indigenous, Families (with children under 18), Youth (under age 25) or Chronically Homeless.

### Average SPDAT Score - New Clients



**Average SPDAT Scores :** Compares the average SPDAT scores for new clients, per quarter over a one-year period.



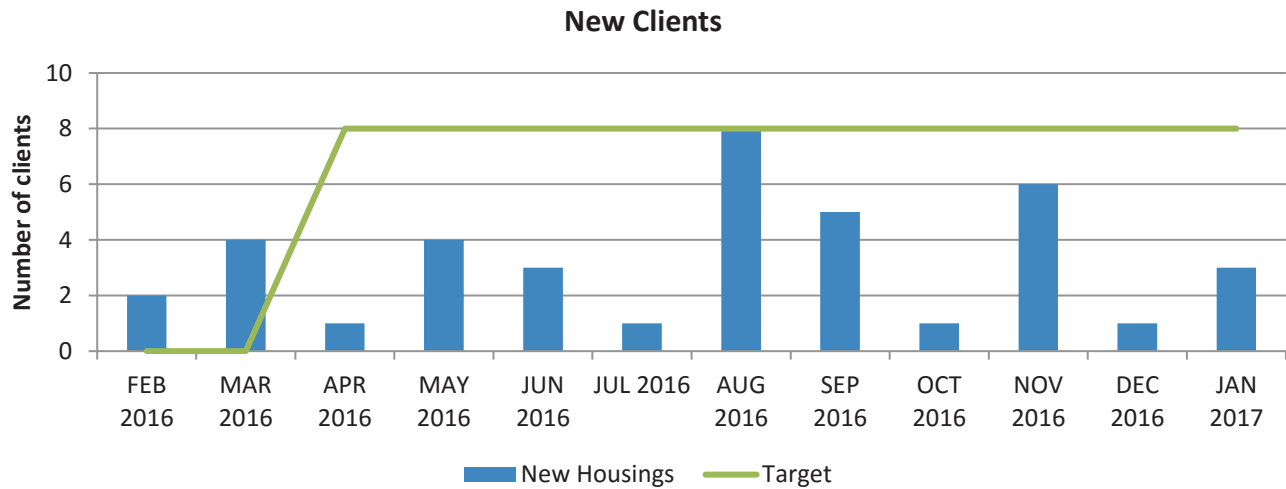
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# Monthly Housing Report

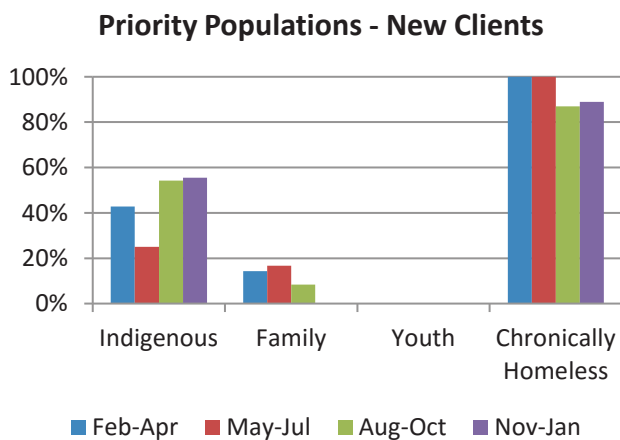
Bissell Outreach Housing Team, Jan 2017

Alia Tayea - Data & Evaluation Analyst

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**New Housings** : The number of new clients housed per month in the contracted year (Blue). This does not include re-housings.  
**Target** : The number of new clients the team should be housing each month (Green).



**Priority Populations**: This graph shows the share of new clients - both housed by the agency and referrals accepted - in a three-month period who are Indigenous, Families (with children under 18), Youth (under age 25) or Chronically Homeless

**Average SPDAT Scores** : Not available for OHT



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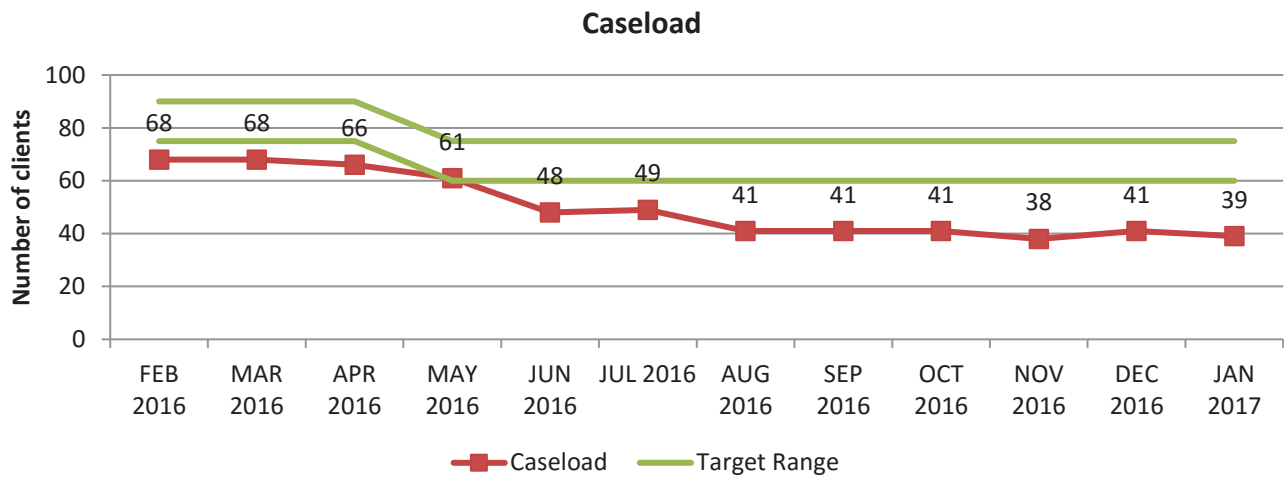
# RRH Monthly Report

E4C, Jan 2017

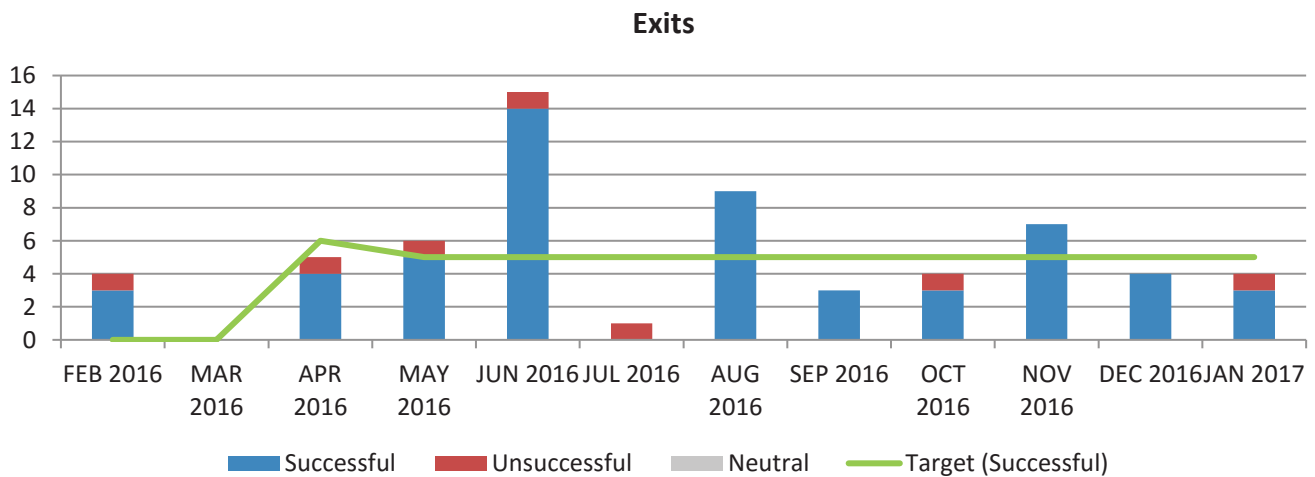
**Alia Tayea - Data & Evaluation Analyst**

The Intensive Case Management (ICM) Monthly Report is intended to provide Homeward Trust Edmonton and Housing First teams with consistent management and performance information on a month-by-month basis. Data in this report directly reflects data recorded in Efforts to Outcomes by Housing First front line staff. This data offers teams a chance to view their data and adjust programs to fit agreed upon outcomes.

### Caseload spaces available at end of month: 36

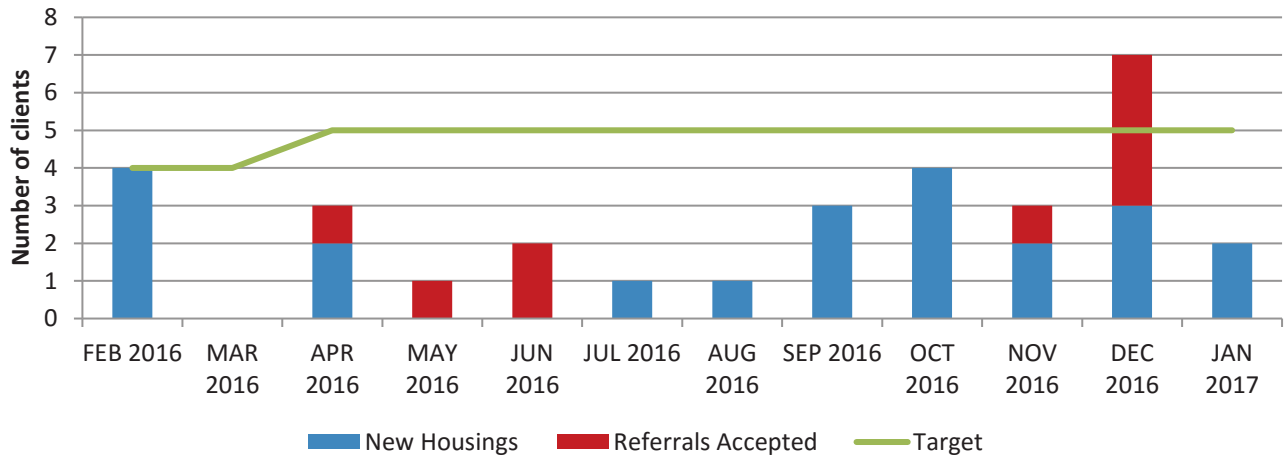


**Case Load:** Caseload expectations are based on the number of workers funded in the contract, regardless of whether the positions are filled. Caseloads are counted at the end of a reporting period. Graph illustrates the target number of active clients on caseload (Green) against the actual number (Red) of active clients on agency caseload. Spaces available are based on the maximum caseload after any changes to new staffing models are complete.



**Exits:** Successful exits are illustrated in blue, Unsuccessful in red, and Neutral in grey. The green line indicates the target number of successful exits each month.

### New Clients

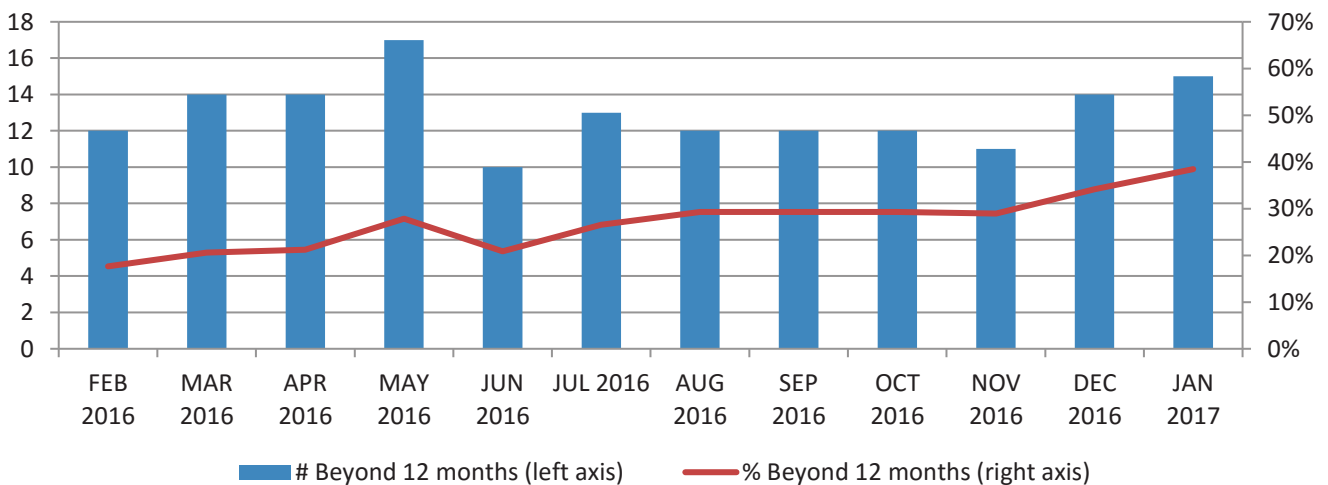


**New Housings** : The number of new clients housed per month in the contracted year (Blue). This does not include re-housings.

**Referrals Accepted** : The number of clients accepted from Bissell's Outreach Housing Team or Homeward Trust's Housing team in each month (Red).

**Target** : The combined number of new clients housed and referrals accepted the team should be accepting each month (Green).

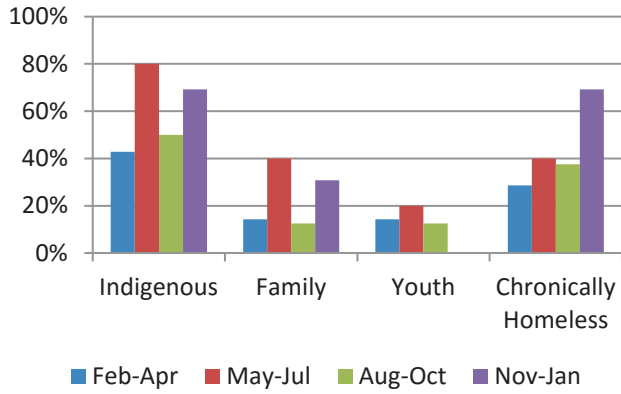
### Long-Term Clients



**Long-term Clients**: Long-term clients are defined as active clients in the Housing First program 18 months or longer. This graph illustrates the monthly percentage (Red) and number (Blue) of clients that have been in the program over 18 months.

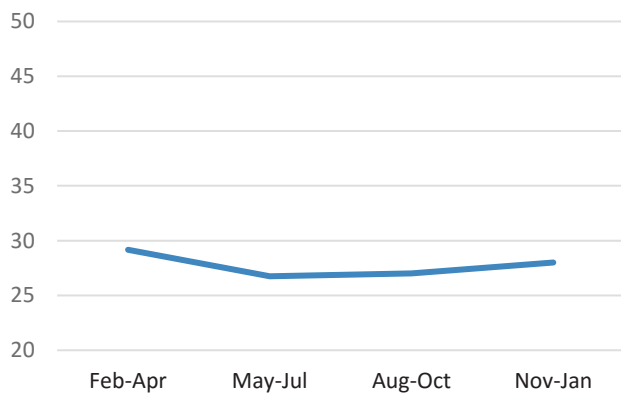


### Priority Populations - New Clients



**Priority Populations:** This graph shows the share of new clients - both housed by the agency and referrals accepted - in a three-month period who are Indigenous, Families (with children under 18), Youth (under age 25) or Chronically Homeless.

### Average SPDAT Score - New Clients



**Average SPDAT Scores :** Compares the average SPDAT scores for new clients, per quarter over a one-year period.



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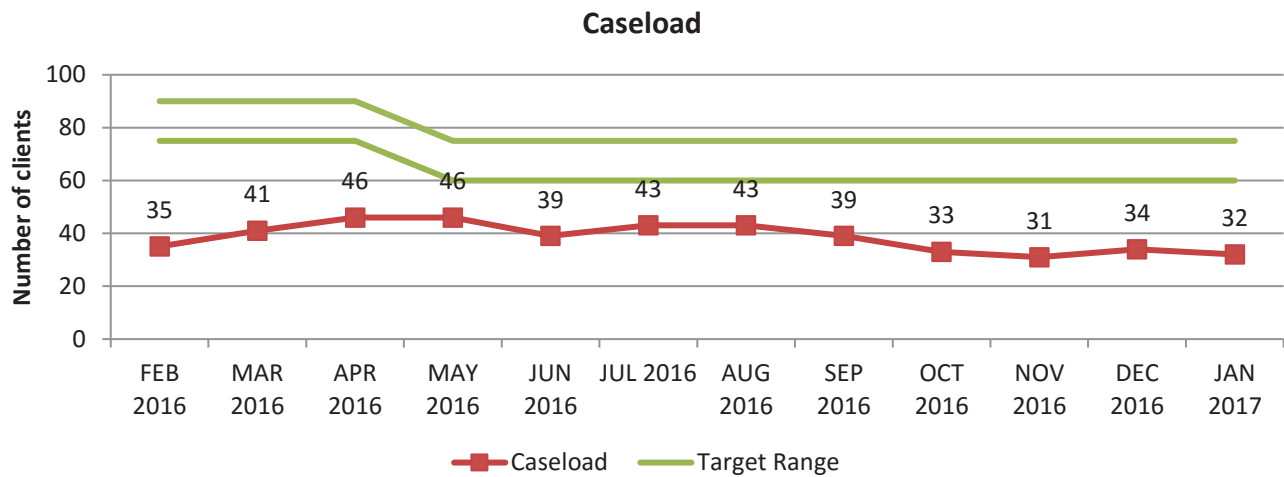
# RRH Monthly Report

Hope Mission, Jan 2017

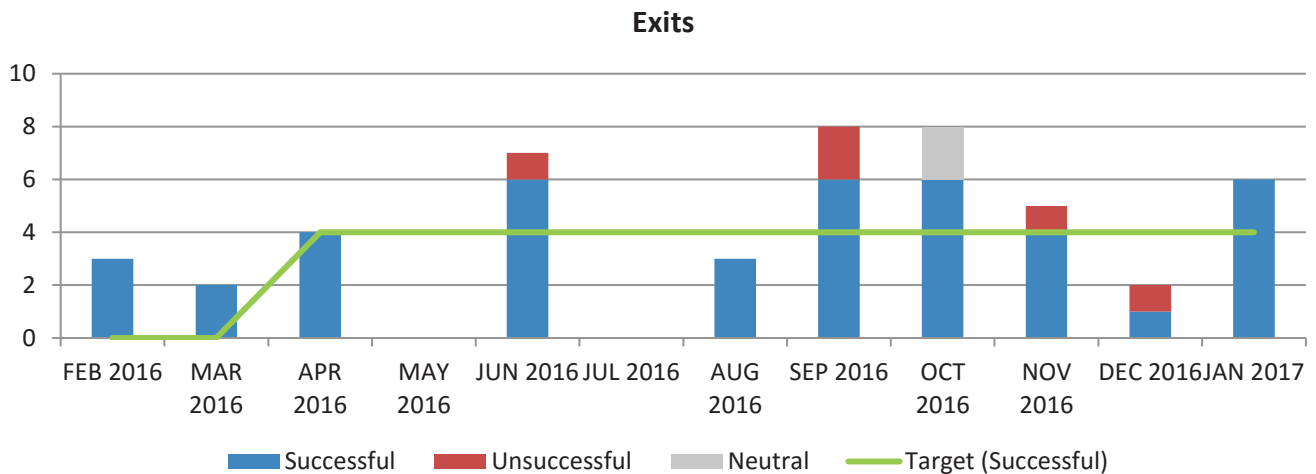
Alia Tayea - Data & Evaluation Analyst

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### Caseload spaces available at end of month: 43

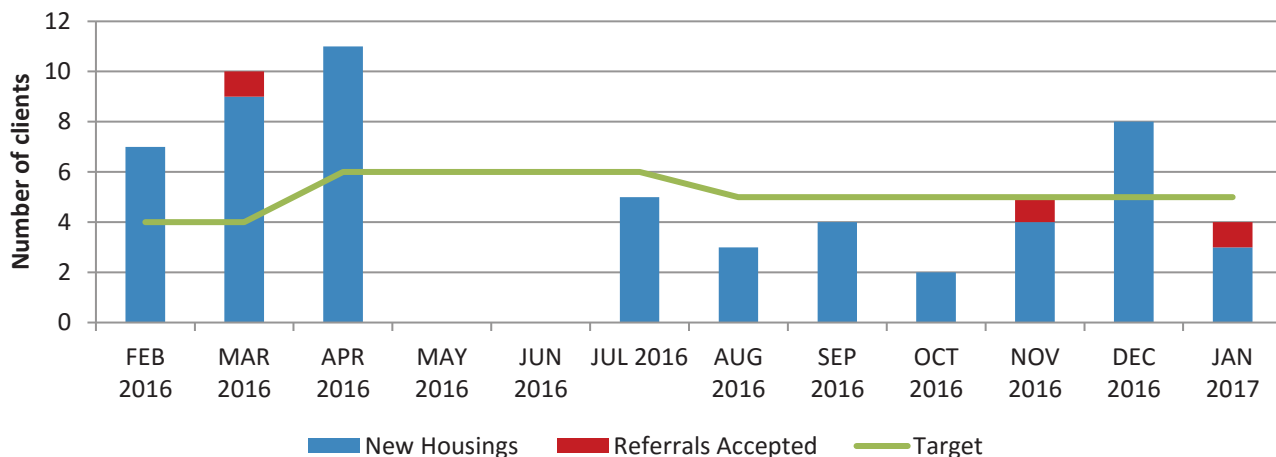


**Case Load:** Caseload expectations are based on the number of workers funded in the contract, regardless of whether the positions are filled. Caseloads are counted at the end of a reporting period. Graph illustrates the target number of active clients on caseload (Green) against the actual number (Red) of active clients on agency caseload. Spaces available are based on the maximum caseload after any changes to new staffing models are complete.



**Exits:** Successful exits are illustrated in blue, Unsuccessful in red, and Neutral in grey. The green line indicates the target number of successful exits each month.

### New Clients

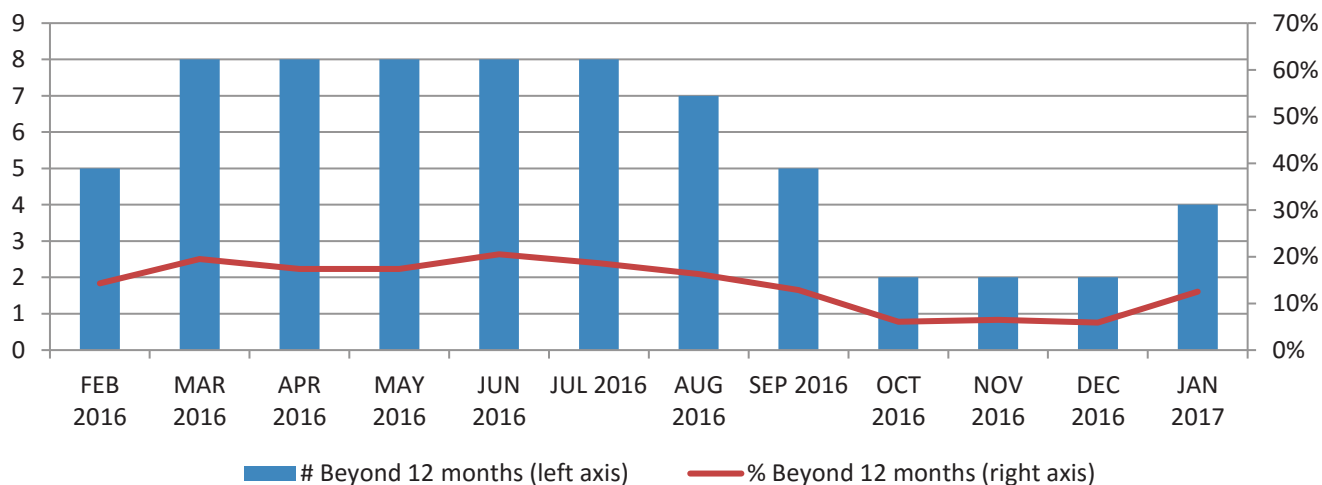


**New Housings :** The number of new clients housed per month in the contracted year (Blue). This does not include re-housings.

**Referrals Accepted :** The number of clients accepted from Bissell's Outreach Housing Team or Homeward Trust's Housing team in each month (Red).

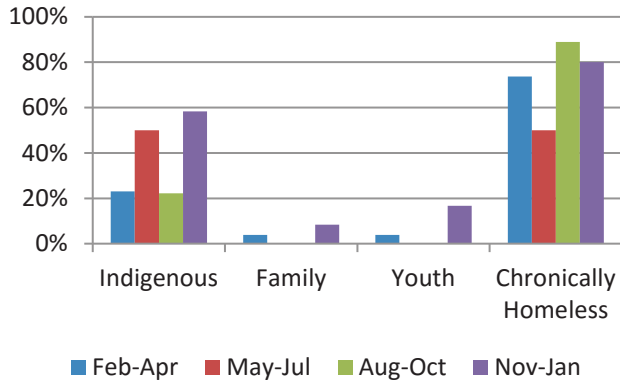
**Target :** The combined number of new clients housed and referrals accepted the team should be accepting each month (Green).

### Long-Term Clients



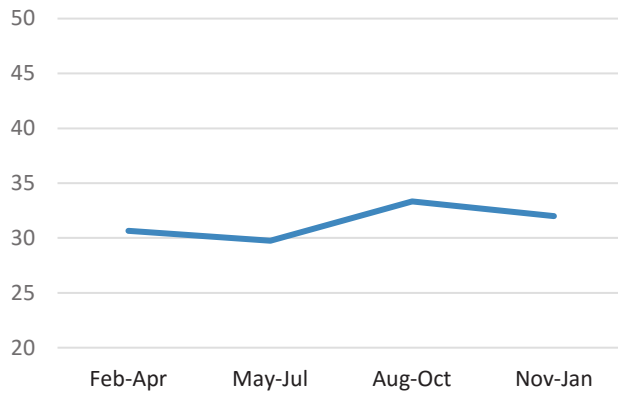
**Long-term Clients:** Long-term clients are defined as active clients in the Housing First program 18 months or longer. This graph illustrates the monthly percentage (Red) and number (Blue) of clients that have been in the program over 18 months.

### Priority Populations - New Clients



**Priority Populations:** This graph shows the share of new clients - both housed by the agency and referrals accepted - in a three-month period who are Indigenous, Families (with children under 18), Youth (under age 25) or Chronically Homeless.

### Average SPDAT Score - New Clients



**Average SPDAT Scores :** Compares the average SPDAT scores for new clients, per quarter over a one-year period.



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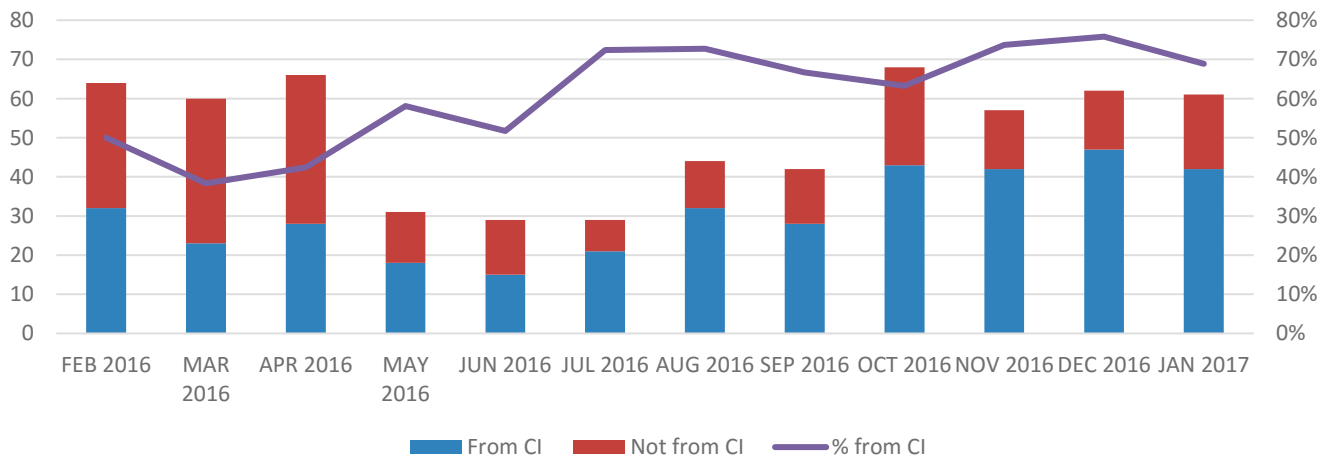
# Monthly Report

## Coordinated Access, Jan 2017

### Status of those ever on registry

	Singles	Families
Active on registry	968	21
Successfully Housed	249	79
Actively seeking housing	132	36
Resolved own homelessness	86	50
Inactive	130	52
Inactive - dismissed from intake	79	36
Referred to intake, never enrolled	45	14
Referred to housing, never enrolled	18	24
No dismissal reason	1	0
Unknown	5	1
<b>Total</b>	<b>1713</b>	<b>313</b>

### Share of Housings from Coordinate Intake



	FEB 2016	MAR 2016	APR 2016	MAY 2016	JUN 2016	JUL 2016	AUG 2016	SEP 2016	OCT 2016	NOV 2016	DEC 2016	JAN 2017
Bent Arrow	80%	50%	-	100%	100%	100%	100%	100%	-	50%	67%	60%
Bissell Centre	-	-	-	-	-	-	-	100%	100%	-	33%	67%
Boyle Street	50%	33%	-	-	100%	-	-	-	100%	100%	100%	100%
E4C	67%	50%	75%	-	-	100%	75%	50%	67%	100%	71%	100%
George Spady	-	20%	25%	40%	75%	50%	100%	100%	83%	100%	100%	100%
Hope Mission	20%	17%	-	-	-	-	-	-	100%	-	-	-
Jasper Place	67%	50%	100%	-	100%	100%	-	100%	50%	88%	100%	50%
YMCA	100%	38%	60%	100%	67%	100%	100%	80%	67%	100%	100%	100%
Homeward Trust	91%	80%	94%	100%	75%	80%	100%	100%	95%	100%	100%	100%
Bissell (Outreach Housing)	-	50%	100%	50%	67%	100%	63%	60%	100%	100%	100%	100%
E4C RRH	50%	-	-	-	-	-	100%	33%	50%	100%	100%	50%
Hope Mission RRH	29%	44%	27%	-	-	60%	100%	75%	100%	100%	63%	33%
Youth Housing First	-	33%	-	67%	-	50%	40%	-	19%	-	50%	-
Hope Terrace	100%	25%	-	25%	-	-	100%	-	-	-	-	-
George Spady PSH	-	-	-	-	-	100%	-	100%	-	-	50%	-
Morning Fire Protector	-	100%	-	-	-	100%	-	-	-	-	-	-
Westwood Manor	-	-	-	-	-	-	-	-	-	-	-	-
Ambrose Place	-	-	-	-	-	-	100%	-	-	-	-	-
Iris Court	-	-	-	-	-	-	-	-	-	-	-	-
Pathways	-	-	-	100%	-	-	-	-	-	-	-	-
<b>From CI</b>	<b>32</b>	<b>23</b>	<b>28</b>	<b>18</b>	<b>15</b>	<b>21</b>	<b>32</b>	<b>28</b>	<b>43</b>	<b>42</b>	<b>47</b>	<b>42</b>
<b>Not from CI</b>	<b>32</b>	<b>37</b>	<b>38</b>	<b>13</b>	<b>14</b>	<b>8</b>	<b>12</b>	<b>14</b>	<b>25</b>	<b>15</b>	<b>15</b>	<b>19</b>
<b>% from CI</b>	<b>50%</b>	<b>38%</b>	<b>42%</b>	<b>58%</b>	<b>52%</b>	<b>72%</b>	<b>73%</b>	<b>67%</b>	<b>63%</b>	<b>74%</b>	<b>76%</b>	<b>69%</b>

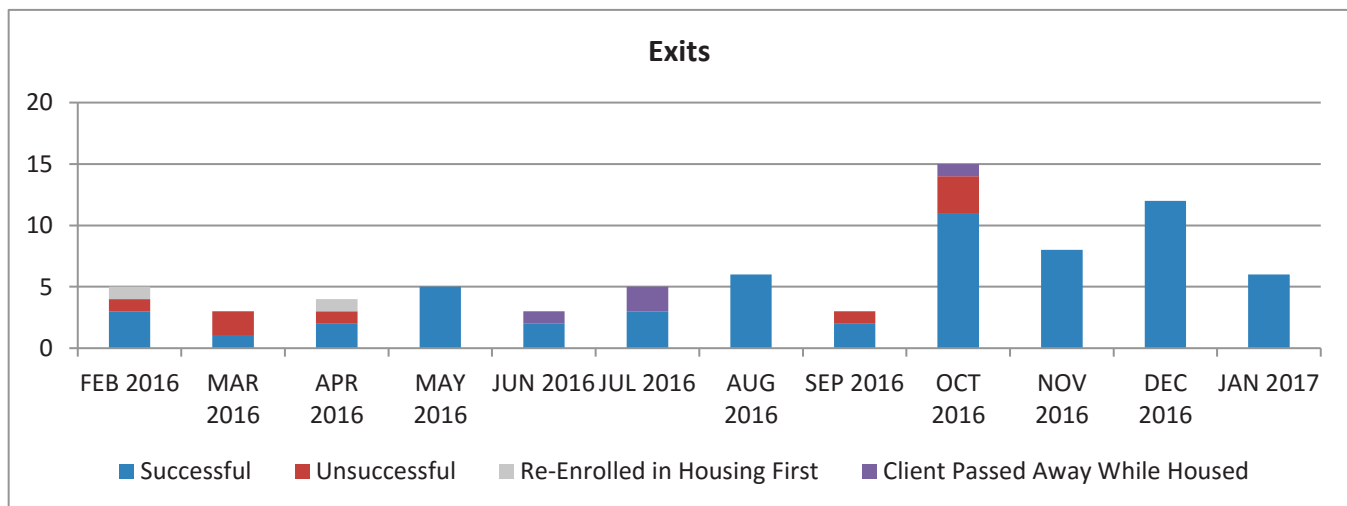
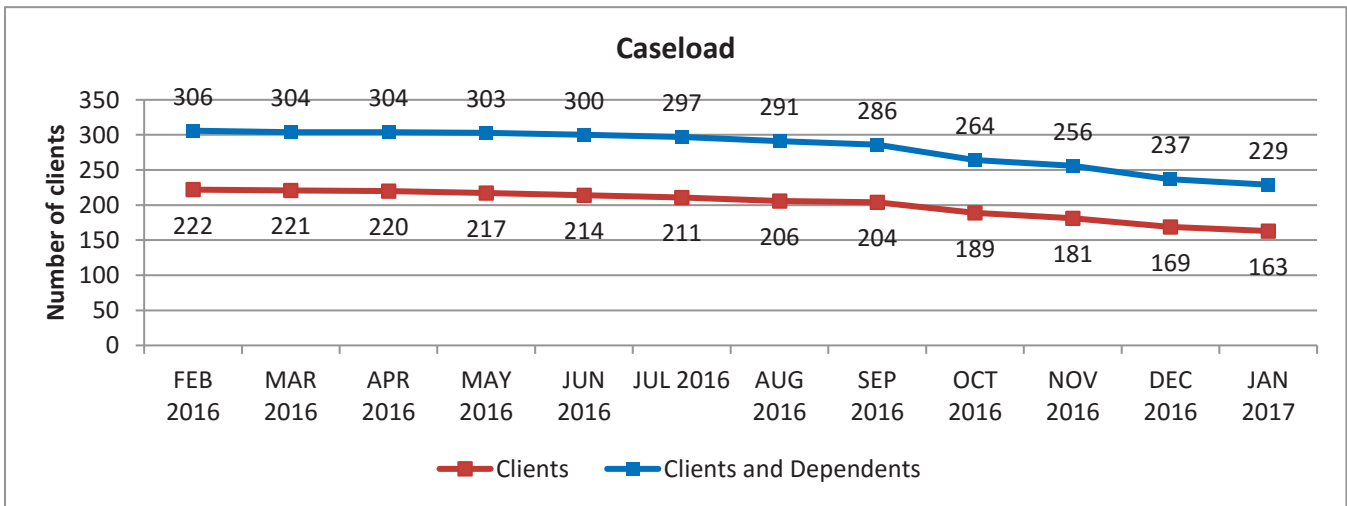
	FEB 2016	MAR 2016	APR 2016	MAY 2016	JUN 2016	JUL 2016	AUG 2016	SEP 2016	OCT 2016	NOV 2016	DEC 2016	JAN 2017
Bent Arrow	4	1	0	3	3	4	3	4	0	1	2	3
Bissell Centre	0	0	0	0	0	0	0	1	2	0	1	2
Boyle Street	4	2	0	0	1	0	0	0	1	3	4	5
E4C	2	1	3	0	0	1	3	1	2	3	5	2
George Spady	0	1	1	2	3	1	1	2	5	3	2	3
Hope Mission	2	1	0	0	0	0	0	0	1	0	0	0
Jasper Place	2	1	2	0	1	1	0	2	1	7	2	6
YMCA	2	3	3	1	2	3	4	4	2	4	7	7
Homeward Trust	10	4	15	6	3	4	5	6	20	9	10	9
Bissell (Outreach Housing)	0	2	1	2	2	1	5	3	1	6	1	3
E4C RRH	2	0	0	0	0	0	1	1	2	2	3	1
Hope Mission RRH	2	4	3	0	0	3	3	3	2	4	5	1
Youth Housing First	0	1	0	2	0	1	4	0	4	0	4	0
Hope Terrace	2	1	0	1	0	0	1	0	0	0	0	0
George Spady PSH	0	0	0	0	0	1	0	1	0	0	1	0
Morning Fire Protector	0	1	0	0	0	1	0	0	0	0	0	0
Westwood Manor	0	0	0	0	0	0	0	0	0	0	0	0
Ambrose Place	0	0	0	0	0	0	2	0	0	0	0	0
Iris Court	0	0	0	0	0	0	0	0	0	0	0	0
Pathways	0	0	0	1	0	0	0	0	0	0	0	0
<b>From CI</b>	<b>32</b>	<b>23</b>	<b>28</b>	<b>18</b>	<b>15</b>	<b>21</b>	<b>32</b>	<b>28</b>	<b>43</b>	<b>42</b>	<b>47</b>	<b>42</b>
<b>Not from CI</b>	<b>32</b>	<b>37</b>	<b>38</b>	<b>13</b>	<b>14</b>	<b>8</b>	<b>12</b>	<b>14</b>	<b>25</b>	<b>15</b>	<b>15</b>	<b>19</b>
<b>% from CI</b>	<b>50%</b>	<b>38%</b>	<b>42%</b>	<b>58%</b>	<b>52%</b>	<b>72%</b>	<b>73%</b>	<b>67%</b>	<b>63%</b>	<b>74%</b>	<b>76%</b>	<b>69%</b>



**homeward trust**  
edmonton

# Monthly Report

## TRAG





### Priority Populations - Caseload

