



homeward trust
edmonton

Dashboard Indicators

Jan 2017

Alia Tayea- Data & Evaluation Analyst

Highlights for Jan 2017

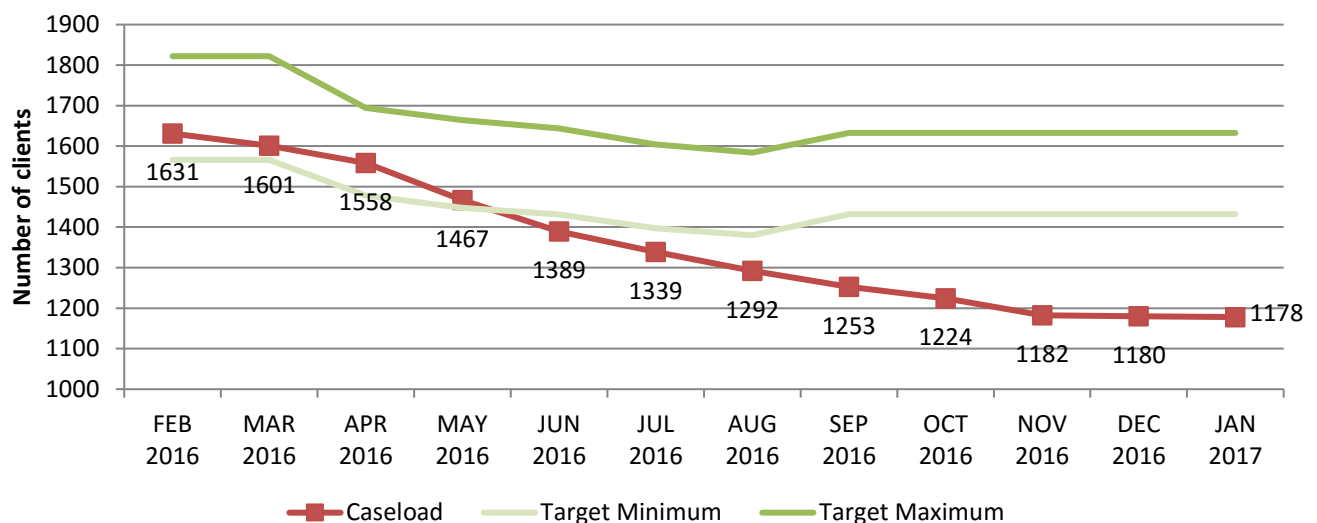
- 5975 people housed since 2009
- Housings remain below target for the 9th consecutive month
- Share of those housed who are chronically homeless approaching 80%
- Caseload still below target thresholds, but stabilizing
- Total exits dipped significantly in January - roughly equal to housings
- Number of clients receiving rental assistance levelled off in January, having fallen for 10 months
- Long-term clients as share of all clients beginning to decline

Number of People Housed Since April 1, 2009

ICM, RRH, PSH, ACT, Youth CTI

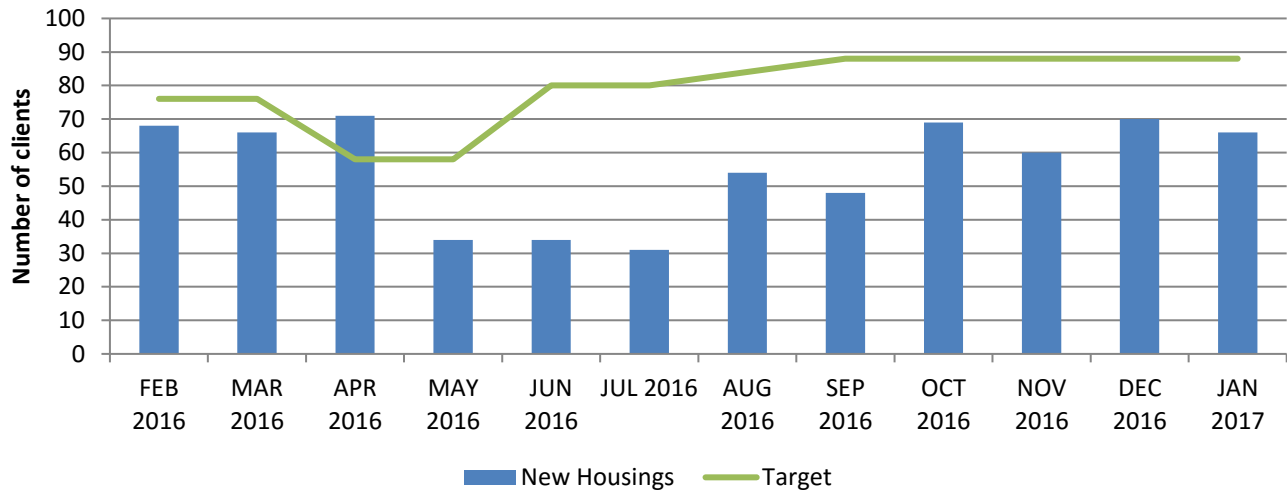
5975 Total
4179 Clients
1796 Dependents

Caseload



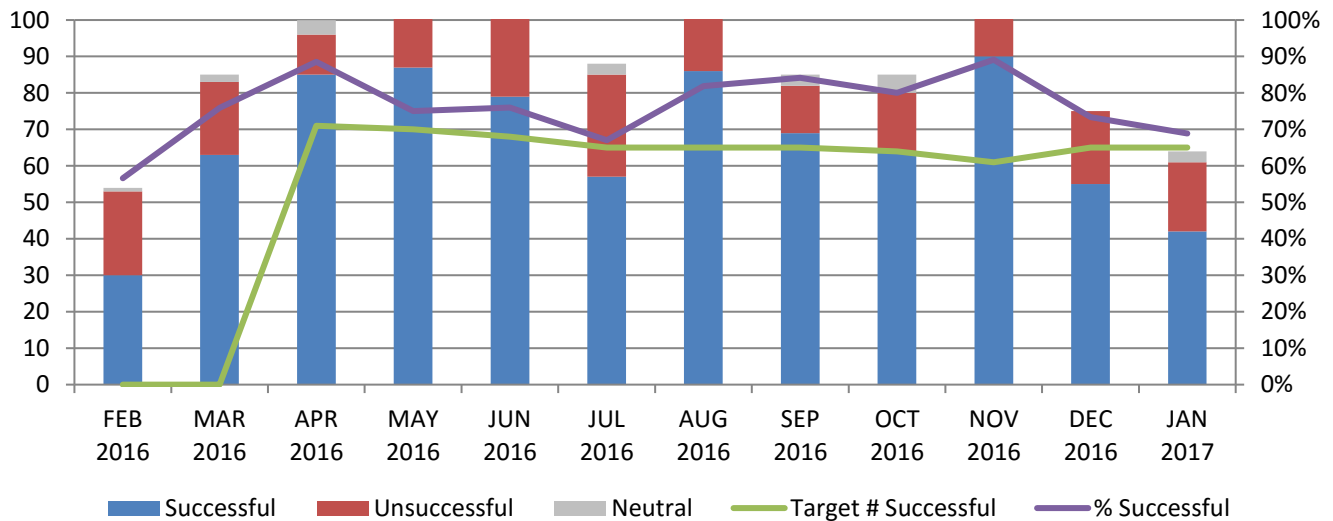
- Caseload remains below target minimum for the seventh consecutive month, and is still falling; the rate of decline appears to be stabilizing however.

New Clients Housed



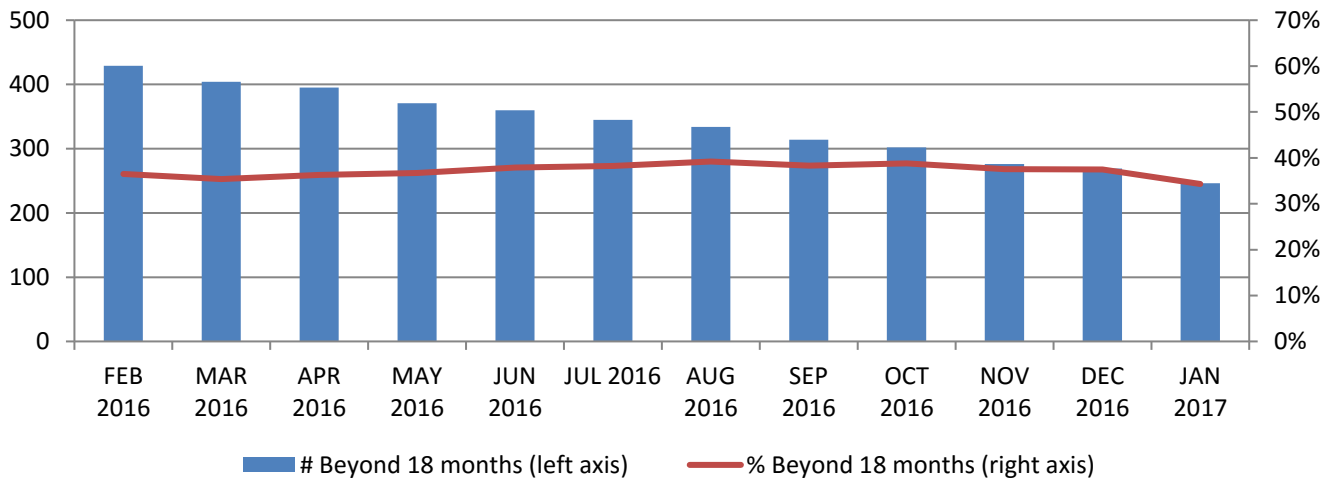
- Nine consecutive months with housings below target
- 537 clients (699 people) housed since April 2016. (with corrected Dec. 2016 numbers)

Clients Achieving Independence



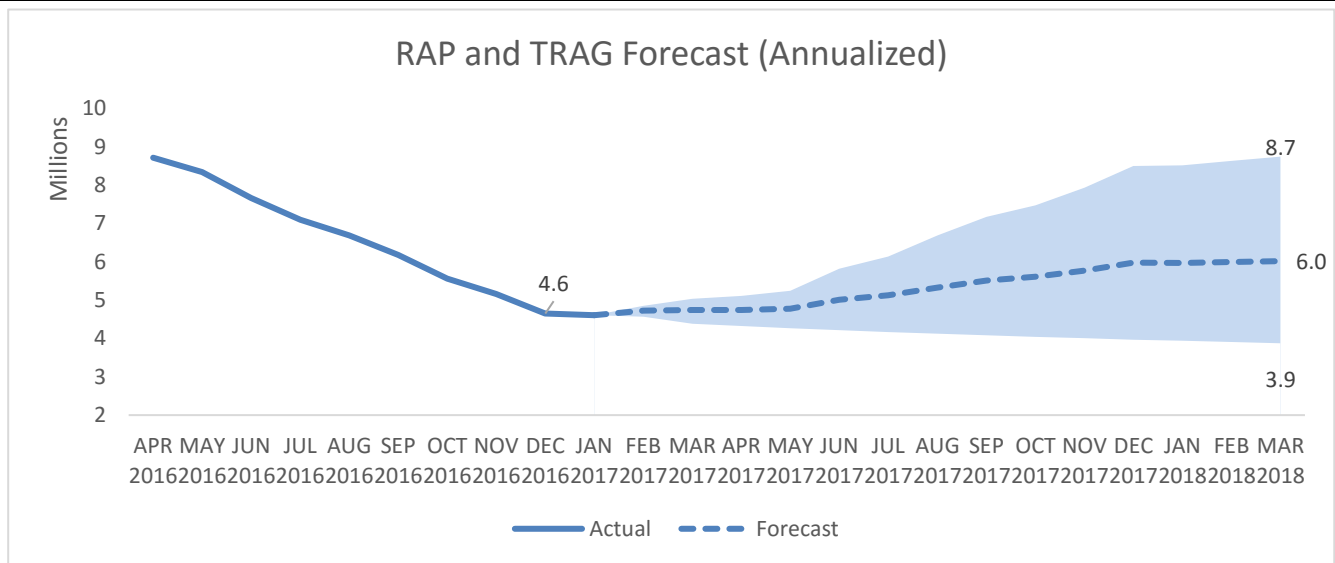
- Exits continue to exceed housings (declining caseload), although the gap appears to be narrowing. This could explain the slight plateauing of the caseload over the past two months.
- Significantly fewer exits this month (lowest total number of exits this contract year). Also lowest numbers of successful exits this contract year. Three teams reached the successful exits target.

Long-Term Clients (ICM only)



- Number of long-term clients continues to decline since peak in January 2016. Unlike previous months however, the proportion of long-term clients as part of the total caseload seems to be trending downwards.

Rent Supplements (Annualized)



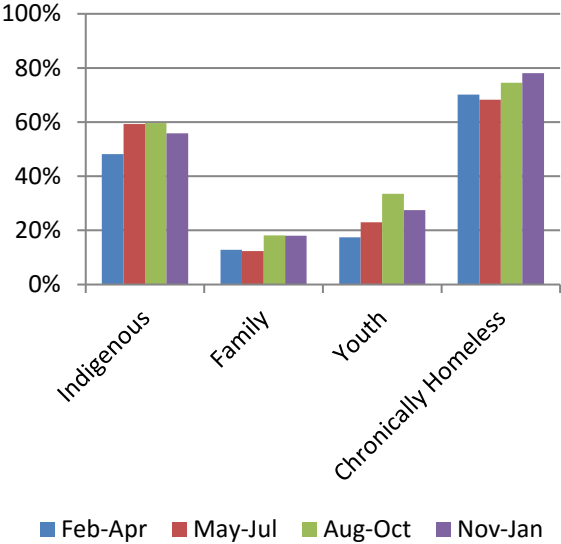
- Number of clients receiving rental assistance levelled off in January, having fallen for 10 months.
- Includes both RAP (current clients) and TRAG (temporary support for former clients). Covers all cheques issued, including those which were eventually cancelled.
- Follows caseload trend closely. Both number of households receiving supplements as well as the average supplement per household have been consistently decreasing since the beginning of the contract year. Currently the numbers have plateaued somewhat.

New Clients

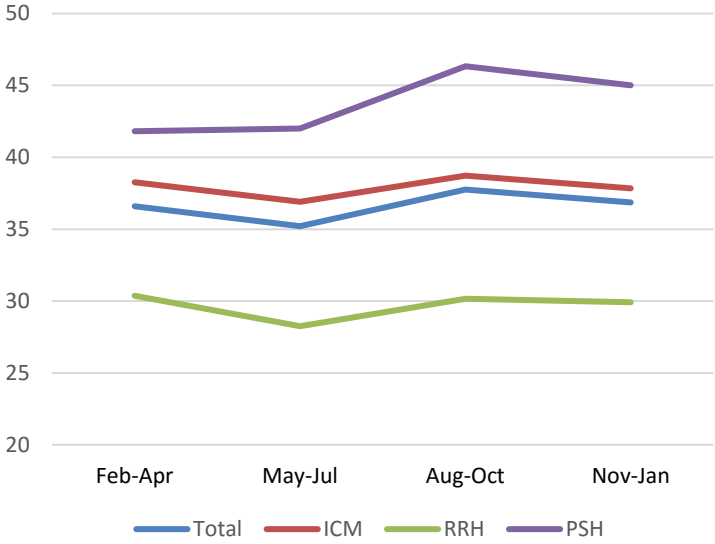
Priority Populations

Average SPDAT Score

Priority Populations - New Clients

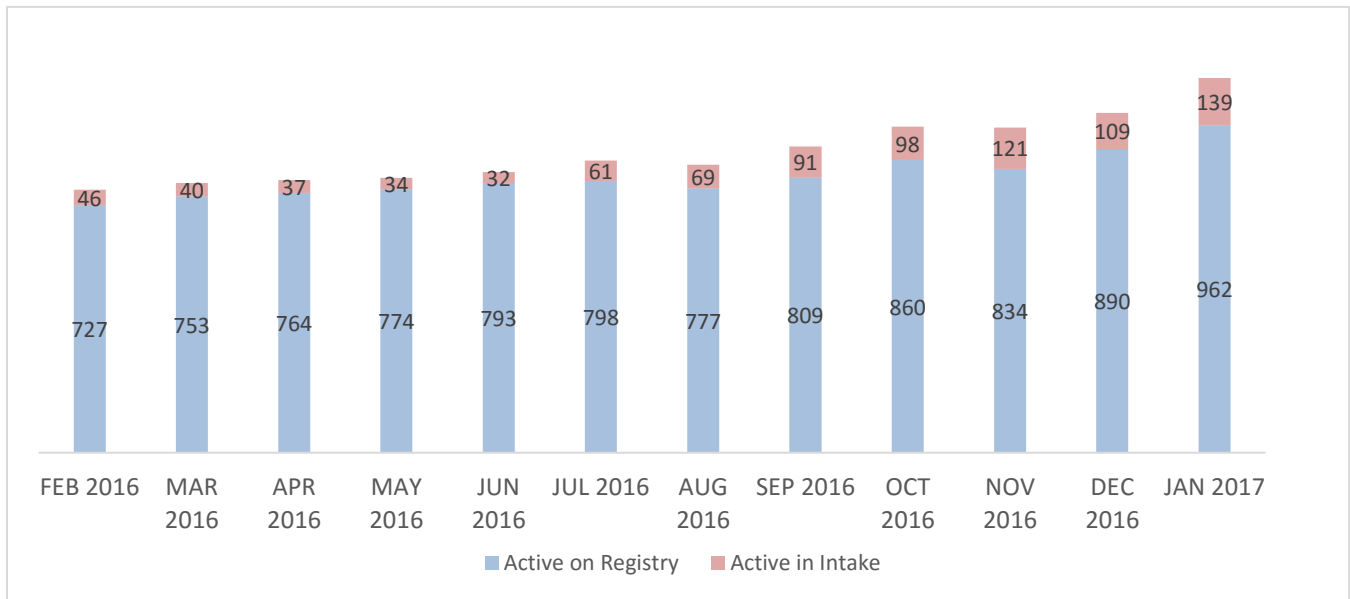


Average SPDAT Score - New Clients

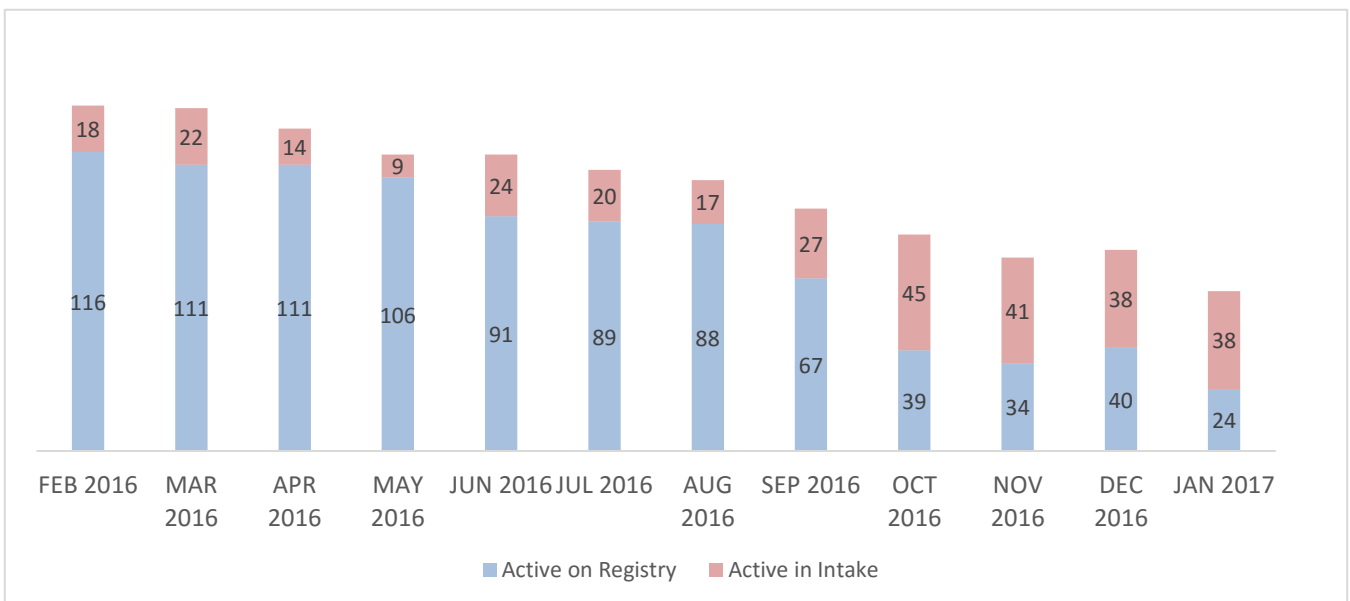


- Over half of new clients are Aboriginal
- Over three quarters of clients housed in the last three months are chronically homeless

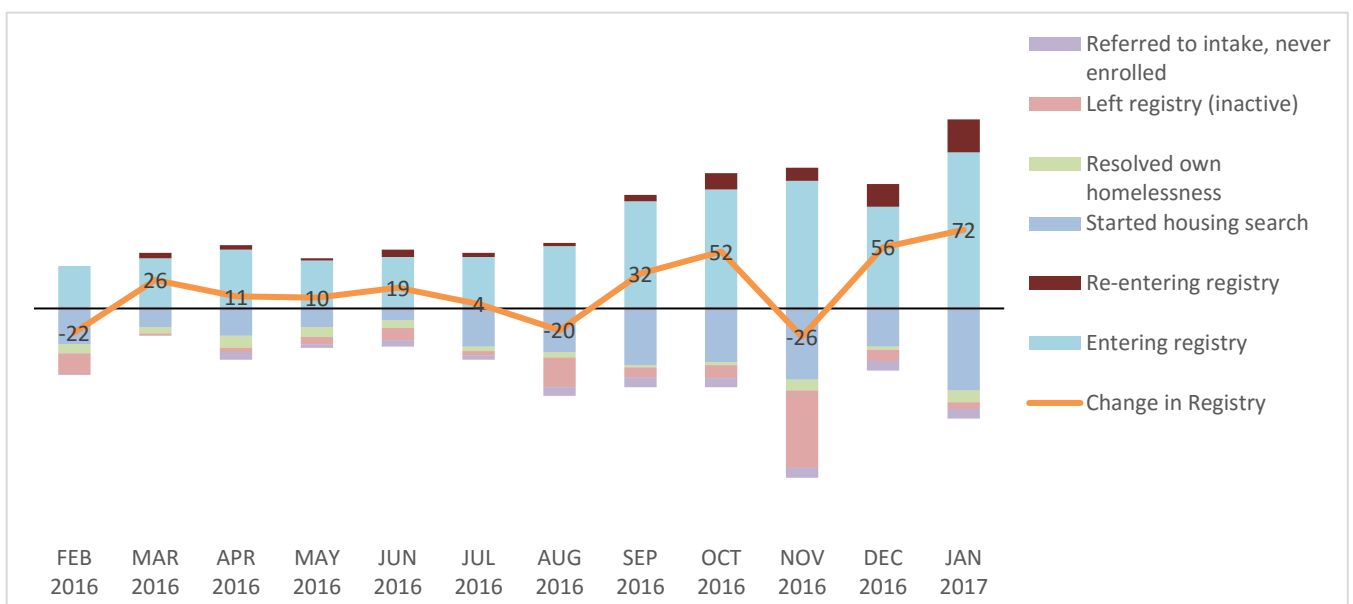
Coordinated Access - Singles



Coordinated Access - Families



Coordinated Access - Singles



Coordinated Access - Families

